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BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In re: DOCKET NO. 20250137-WS
Application by Sunshine Water Services
Company for a Limited Proceeding to
Reflect the Mid-County Wastewater Treatment
Facility in Base Rates.
_____ /

PROCEEDINGS: SERVICE HEARING
COMMISSIONERS
PARTICIPATING: CHAIRMAN GABRIELLA PASSIDOMO SMITH
COMMISSIONER GARY F. CLARK
COMMISSIONER MIKE LA ROSA
COMMISSIONER ANA ORTEGA
COMMISSIONER BOBBY ~~PANE~~ *Payne*

DATE: Tuesday, March 10, 2026 *3/26/26*

TIME: Commenced: 2:00 p.m.
Concluded: 2:35 p.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: DEBRA R. KRICK
Court Reporter and
Notary Public in and for
the State of Florida at Large
Court Reporter

PREMIER REPORTING
TALLAHASSEE, FLORIDA
(850) 894-0828

1 APPEARANCES:

2 VIRGINIA PONDER, ESQUIRE, Ausley McMullen Law
3 Firm, 123 S. Calhoun Street, Tallahassee, Florida 32301;
4 appearing on behalf of Sunshine Water Services Company
5 (SWSC).

6 WALT TRIERWEILER, PUBLIC COUNSEL; PATRICIA
7 CHRISTENSEN and OCTAVIO PONCE, ESQUIRE, OFFICE OF PUBLIC
8 COUNSEL, c/o The Florida Legislature, 111 West Madison
9 Street, Room 812, Tallahassee, FL 32399-1400, appearing
10 on behalf of the Citizens of the State of Florida.

11 SAAD FAROOQI and ZACHARY BLOOM, ESQUIRES, FPSC
12 General Counsel's Office, 2540 Shumard Oak Boulevard,
13 Tallahassee, FL 32399-0850, appearing on behalf of the
14 Florida Public Service Commission.

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NUMBER:	MARKED
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1 PROCEEDINGS

2 CHAIRMAN SMITH: All right. Hello. Good
3 afternoon. Welcome, and thank you for attending
4 this customer service hearing. This is a part of
5 our review of Sunshine Water Service Company's
6 request for a limited rate adjustment. Today's
7 service hearing is an important part of the process
8 and is dedicated to hearing from you, the
9 customers.

10 My name is Gabriella Passidomo Smith, and it
11 is my honor to serve as Chair of the Public Service
12 Commission. With me today are my fellow
13 Commissioners, Commissioners Clark, La Rosa, Payne
14 and Ortega.

15 Staff, will you please read the notice?

16 MR. FAROOQI: Thank you. Good afternoon.

17 By notice issued on February 20th, 2026, this
18 time and place has been set for a customer service
19 hearing in Docket No. 20250137-SU. The purpose of
20 the service hearing is set forth more fully in the
21 notice.

22 CHAIRMAN SMITH: Thank you.

23 At this time, we will take appearances of
24 counsel, starting with Sunshine.

25 MS. PONDER: Good afternoon, Commissioners.

1 Virginia Ponder with the Ausley McMullen Law Firm,
2 here on behalf of Sunshine Water Services Company.
3 And with me is Sean Twomey, who is the President of
4 Sunshine Water Services Company. We appreciate the
5 opportunity to be here today.

6 CHAIRMAN LA ROSA: Thank you.

7 Office of Public Counsel.

8 MS. CHRISTENSEN: Good afternoon,
9 Commissioners, Chairman. Patty Christensen on
10 behalf of the Office of Public Counsel. I would
11 also like to put in an appearance for Octavio Ponce
12 and Walt Trierweiler, the Public Counsel.

13 CHAIRMAN SMITH: Thank you.

14 And staff.

15 MR. FAROOQI: On behalf of staff, you have
16 Saad Farooqi and Zachary Bloom.

17 CHAIRMAN SMITH: Thank you very much.

18 All right. Thank you all for participating
19 today and sharing your experience with the quality
20 of service provided by Sunshine and providing any
21 comments you have -- you may have regarding the
22 utility's rate request. While we recognize this
23 proceeding is limited to cost recovery for the
24 upgrade of the Mid-County Wastewater Treatment
25 Facility in Pinellas County, any recovery

1 ultimately granted by the Commission impacts all of
2 Sunshine's customers, therefore, it's important to
3 us that all Sunshine customers be afforded an
4 opportunity to participate.

5 In addition to sharing your comments here, you
6 can also provide written comments or additional
7 materials by paper mail or by email. I also
8 recognize that several customers who will be
9 speaking today have already provided written
10 comments in the docket, and thank you very much for
11 doing that. Rate case overview includes
12 instructions on how to provide written comments to
13 the Commission, and rest assured that your written
14 comments will be made available to us to review.

15 If you have specific service or billing
16 issues, representatives from Sunshine are here to
17 assist you. Commission staff are also present to
18 answer general questions about the rate case too.
19 So it if you have specific questions, we will make
20 sure that we can get somebody from the company to
21 talk to you directly off the mainline.

22 Before we hear from the customers, I will
23 allow brief opening statements from the parties.
24 We will start with Sunshine. Ms. Ponder, you are
25 recognized, or -- go ahead.

1 MR. TWOMEY: Good afternoon, Chair,
2 Commissioners. Thank you very much for the
3 opportunity to participate in this customer hearing
4 today.

5 Sunshine Water Services' application for
6 limited proceeding seeks recovery of the Mid-County
7 Wastewater Treatment Plant Facility project. This
8 project approves the ability of Sunshine to provide
9 safe, reliable and environmentally sound water
10 treatment services to our customers now and into
11 the future.

12 The company's customer service team is
13 available to help customers with questions and may
14 be reached at (866)842-8432. Additionally, we have
15 a designated representative from my office also
16 available during this hearing for questions. This
17 representative may be reached at (321)972-0369.
18 And, of course, I am happy to answer any questions
19 you may have of me today.

20 Thank you.

21 CHAIRMAN SMITH: Thank you, Mr. Twomey.
22 Ms. Christensen, you are recognized.

23 MS. CHRISTENSEN: Thank you. And good
24 afternoon. Patty Christensen with the Office of
25 Public Counsel.

1 We would just like to let the customers of
2 Sunshine utility know we are representing the
3 citizens, the ratepayers in this matter. We are
4 here today to listen to the comments that you have
5 regarding Sunshine and any of your customer
6 concerns. We ask you to, you know, provide those,
7 and provide the full extent of those comments, and
8 we are here to listen. If you have any questions,
9 please feel free to contact our office.

10 Thank you.

11 CHAIRMAN SMITH: Thank you.

12 All right. Now we are going to move to the
13 customer testimony portion. Your comments will
14 become a part of our official record, and are,
15 therefore, subject to cross-examination. That just
16 means that you may be asked questions by either of
17 the parties or by one of the Commissioners. And
18 this is really just for us to get clarification on
19 maybe something you said, so not supposed to
20 intimidate at all. Just letting you know you might
21 have some follow-up questions.

22 I think we are good, but just as a preliminary
23 matter, we will say if you are not -- if your name
24 is not called up, please have your phone muted.
25 That helps us prevent any feedback that we might

1 get so we can hear whoever the customer is actually
2 speaking, we can hear them clearly.

3 It appears that all customers have accepted
4 the oath when they signed up on-line, so I don't
5 need to do that now.

6 Representatives for OPC will be helping today.
7 So Ms. Christensen is going to call your name when
8 it's your turn to speak. They will call your
9 name in the order in which you signed up. We will
10 call two names at a time so that you are prepared,
11 you will know which -- if you are on deck.

12 So with that, Ms. Christensen, you may call
13 your -- the first customer.

14 MS. CHRISTENSEN: Thank you. The first
15 customer to speak will be Ignacio Estevan, and the
16 customer following him will be Jonathan Brown.

17 So the first customer Ignacio Estevan.

18 CHAIRMAN SMITH: Mr. Estevan, are you on the
19 line?

20 MR. ESTEVAN: Thank you.

21 CHAIRMAN SMITH: Oh, yes, you are recognized.

22 PUBLIC COMMENT

23 MR. ESTEVAN: Thank you. Can you hear me?

24 Thank you.

25 Thank you to the Public Commission and to the

1 -- for making these virtual customer service
2 hearings available, and also to the Office of
3 Public Counsel for being engaged in the process.
4 My name is Ignacio Estevan. I have lived in
5 Central Florida for over 40 years. And for the
6 past seven, I lived in the Wekiva Springs
7 subdivision of Seminole County and have been a
8 customer of Sunshine Water Services. I am sharing
9 my experience with the Commission for two reasons.

10 First, I think it highlights some of the
11 ongoing and consistent customer service
12 shortcomings of Florida -- of Sunshine Water
13 Services.

14 Second, and most importantly, it illustrates
15 clearly the nonexistence of adequate protocols and
16 procedures by Sunshine to properly and, in a timely
17 manner, alert its customers of unusually high water
18 consumption.

19 As you will see, the absence of such protocols
20 and procedures for high water usage alerts combined
21 with Sunshine's current leak adjustment policy
22 create a financial disincentive for the utility to
23 fulfill its share of our combined duty to preserve
24 our local water supply. In simple terms, under the
25 current system, the more water that is wasted by

1 consumers due to subterranean leak, the more
2 Sunshine water system earns at the expense of its
3 customers.

4 I ask the Commission to condition this and any
5 future water rate increase request to the creation
6 and implementation by Sunshine of an efficient
7 mechanism to alert its customers of unusually high
8 water consumption patterns.

9 I am going to summarize my experience for your
10 benefit, which begins on August 5th, 2025.

11 On that day, my next door neighbor realized
12 that there was water collecting near her meter,
13 which is immediately adjacent to mine. That same
14 day, a Sunshine Water technician came and
15 determined that there was likely an underground
16 leak on my side of the meter. In other words, on
17 my property. My responsibility. I understand
18 that.

19 That very same day, at my own expense, I had a
20 plumber investigate and repair the leak, which was
21 just inches away from the meter. So literally two
22 inches away from the meter, there was a leak, and
23 based on the type of puncture, the plumber shared
24 that it was likely caused by a lightning strike.
25 So problem solved, right? Not so fast. That's

1 merely where the problem starts.

2 So remember, this is August 5th. Before the
3 leak was detected, I had no knowledge of a decrease
4 of water pressure in my house, and had no way to
5 tell that water was being consumed at an alarmingly
6 high rate. So let me tell you how alarmingly high
7 that rate was.

8 That -- that rate -- I first learned about on
9 August 8th, when I got my bill, and then three days
10 -- my August bill came on August 8th. Three days
11 after the leak was detected and fixed. That bill
12 was for \$1,477, and it included 226,000 gallons of
13 freshwater consumption portion of the bill for that
14 was 1,385. To put that in context. For my average
15 month, I use approximately 25,000 gallons of water
16 in my residence. So we are talking about a,
17 yearly, a ten-fold increase in water usage.

18 So the bill came August 8th. The leak was
19 detected on the 5th. The leak date, in other
20 words, the date the meter was read for that bill,
21 was July 16th. So it covered -- that bill covered
22 the period from June 12th to July 16th.

23 Essentially, Sunshine should have known by July
24 16th, if not earlier, that water was being consumed
25 at my residence at a rate that was much higher than

1 usual. So between July 16th and August 5th, it's
2 23 days that went by with a massive leak and
3 without any kind of proper notification or alert
4 from Sunshine. Had I been notified of the water
5 issue earlier, I would have taken care of the issue
6 promptly and saved hundreds of thousands of gallons
7 of water from being wasted.

8 In the past, I have had one experience with
9 underground water leaks with another Central
10 Florida water utility for systems much more
11 efficient and worked as they should. So I have
12 experience with this.

13 In that case, the utility alerted me within
14 days of the unusual water usage. I took
15 appropriate measures immediately, and was given an
16 adjustment that included not just unusual -- not
17 just the unusual water consumption, but also my
18 expense to fix the leak.

19 So in addition to my August bill, my September
20 bill, which, again, covered part of the period
21 where water was leaking, was also high. That
22 included an additional 164,000 gallons of
23 freshwater consumption at a rate -- the water
24 portion -- freshwater portion of that bill was
25 nearly \$1,100. Combined between June 12th and

1 August 5th, my meter registered consumption of over
2 390,000 gallons of water.

3 So I ask you to pause and consider if Sunshine
4 has any duty to properly alert its customers that
5 water usage is obviously high. At least in my
6 case, as I said, I had no way to know that water
7 was being wasted. The only way I can do that is by
8 proper notification from my utility company.

9 Now, I did request a water leak adjustment on
10 August 26th. It did take a while for that water
11 leak adjustment to come through. And I had a
12 couple of instances where Sunshine threatened to
13 cut off my water because I had not paid, and I had
14 to call and explain to them that there was a leak
15 water adjustment pending, more than once I had to
16 call.

17 The leak -- the adjustment did not get
18 processed until the bill December 23rd, 2025. So
19 that's about five or six months between the leak
20 and my request for the adjustment and the
21 adjustment.

22 The amount of the adjustment was \$1,190, but
23 over the two billing cycles, August and September,
24 my combined bill for the residential water portion
25 only of my bill was about \$2,577, or about \$2,350

1 more than it should have been under normal water
2 usage.

3 The adjustment was far less than my bill
4 because Sunshine has a policy to only adjust at the
5 second tier rate instead of the third tier rate.
6 In other words, even though Sunshine billed 366,000
7 gallons of water at the third tier rate of \$5.84
8 per 1,000 gallons, it only adjusted my usage for
9 those gallons at the second tier rate of \$3.53 per
10 1,000 gallons.

11 In short, the leak had, in the absence of a
12 timely, alert had three consequences. First, it
13 caused water to be wasted unnecessarily. Second,
14 it severely increased my water bill. And third, it
15 allowed Sunshine to benefit financially at the
16 difference between the second and third tier rates
17 for every gallon that was wasted.

18 Again, I ask the Commission to consider what
19 incentive under that structure there is for a
20 publicly regulated monopoly like Sunshine to do its
21 part in our shared responsibility for water
22 conservation.

23 Over the past six months, I have had
24 innumerable conversations with the customer service
25 representatives at Sunshine. They are all

1 extraordinarily nice, but not very effective. In
2 this scope, I have asked to understand what
3 processes and procedures the company has in place
4 to alert customers of high water usage, and have
5 been unable to try -- to get a satisfactory answer,
6 or even an answer at all.

7 I was able to verify a few things within those
8 calls, however. First, the meters in my
9 neighborhood were updated to the new meters well
10 before the issue happened. I believe that some of
11 the signification for rate increase request and
12 other increases to the Commission having involved
13 some of these upgrades that might have included
14 meters, but at least in my case, the updated meters
15 did not offer any tangible benefits to the consumer
16 as far as I can see.

17 I was also able to verify that I have, indeed,
18 signed up for the high water notification feature
19 in the company's billing portal, but absent any
20 such notification, I can only deduce that no such
21 system exists or, at a minimum if it exists, it's
22 not working as intended.

23 I close by thanking you again for taking the
24 time to hold these virtual public hearings. I am
25 happy to share additional details with the

1 Commission or with the Office of Public Counsel now
2 or after the hearing.

3 And I will repeat my request, that I ask you
4 to seriously consider making any future rate
5 increases request contingent upon the company
6 putting into effect an effective mechanism to alert
7 customers of unusual water usage.

8 Thank you for your time.

9 CHAIRMAN SMITH: Thank you, Mr. Estevan.

10 Is there any follow-up questions from the
11 parties? Seeing none.

12 Thank you very much for your testimony, sir.

13 Mr. Brown, are you on the line? Jonathan
14 Brown?

15 MR. BROWN: Yes, can you hear me all right?

16 CHAIRMAN SMITH: Yes, you are recognized.

17 PUBLIC COMMENT

18 MR. BROWN: Thank you so much.

19 I will echo my -- the previous customer's
20 comment in that thank you for your time and for
21 listening to customer comments.

22 My issue is a little bit -- honestly, pales in
23 comparison to the previous customer, but I just
24 want to draw the Commission's attention to the
25 pricing of Sunshine Water Services residential

1 wastewater flat rate, which, to my understanding,
2 is being requested to be raised from 73.19 to
3 \$82.93, and this is something that's billed on a
4 monthly basis. To my understanding, it has no
5 bearing how much wastewater is actually being used
6 at the residence.

7 I reside in Longwood, where there is a unique
8 circumstance where a portion of Longwood is
9 serviced by Sunshine Water Services for wastewater
10 and a portion is serviced by the City of Longwood
11 itself.

12 I had the ability to compare bills with
13 another resident of Longwood, who gets their
14 wastewater treated by the City. And on their bill,
15 this is from a billing period in May in 2025, their
16 residential sewer cost is \$25.66. Whereas, at the
17 time, this is before two rate increases that
18 Sunshine Water Services has requested. At the
19 time, my bill for wastewater was \$65.59.

20 So I do ask the Commission to evaluate
21 Sunshine Water Services given that they seem to be
22 billing over two-and-a-half times the rate for a
23 similar service that the local municipality is able
24 to provide for a portion of their city.

25 I don't have much else there other than if

1 anyone wants to have further details or copies of
2 the bills, I am happy to send any follow-up
3 information. And again, thank you for your time
4 today.

5 CHAIRMAN SMITH: Thank you very much for your
6 testimony, Mr. Brown.

7 Ms. Christensen, you can call the next two
8 customers.

9 MS. CHRISTENSEN: Certainly, Ernest Trawle,
10 and following him will be Gilbert Jannelli.

11 The next customer is Ernest Trawle.

12 CHAIRMAN SMITH: Mr. Trawle.

13 MR. TRAWLE: Hello, can you hear me?

14 CHAIRMAN SMITH: Yes. Sir, you are
15 recognized.

16 PUBLIC COMMENT

17 MR. TRAWLE: Thank you. I have been having a
18 continuous problem with Sunshine since early
19 August. I will just start by saying that the
20 quality of service is nonexistent to poor, and the
21 proposed rate increase should not be granted, and I
22 can give you specifics from the beginning of August
23 when I had a pipe break under the house, which I
24 realized my responsibility. I went outside to go
25 and try to shut off the water, could not find the

1 handle in which to do that.

2 My son, who is a plumber, told me, call the
3 emergency number, which I did. They are more than
4 30 miles away in Ocala. I am in Leesburg. And
5 needless to say, by the time they got here, my bill
6 skyrocketed, but when they got here, they found the
7 handle and then broke it. Well, they came back the
8 next day and they were looking for a curb stop.
9 They could not find a curb stop. So they said that
10 they would install one.

11 Well, I called on the August 4th, and the best
12 I could do with customer service, even though they
13 were very nice, she said she did not have any work
14 order. So she put in a request, and operations
15 should get back to me by Wednesday, the 7th of
16 August.

17 On the 6th of August, the individual was out,
18 a resolution was uncertain, is what they told me.
19 On September 3rd, Sabrina Truther, customer
20 service, she stated she would call or schedule
21 department -- or the scheduling department would
22 call on when this would be done.

23 On September 10th, there was another customer
24 service person who transferred me to the resolution
25 department. I spoke with Tina. She put in another

1 request to the scheduling department to wait
2 another seven days, so I would hear from them
3 within that time. I requested to speak with her
4 supervisor. I spoke with Sandra. She put in
5 another order to schedule maintenance, advising
6 them to contact me, request to the area manager. I
7 asked to speak to the area manager. They would not
8 connect me. They would not connect me to the
9 service department. The only thing that the
10 customer service people could do was send an email,
11 which, of course, has never been answered.

12 On the 20 -- on September 10th, Sunshine did
13 show up. They said they were putting in new
14 meters. All they did, they put in new meters up
15 and down the street. They did not put any new
16 meter in with mine, on my property. All they did
17 was stick a couple of flags in the ground, and they
18 have been there ever since.

19 On September 11th, the contract -- the
20 contractor just dug around the meter and said he
21 needed a curb stop. Well, we knew that. He took a
22 picture, sent it somewhere. Nothing done that I
23 could see. Nothing at all.

24 So I have been struggling with this since
25 August. I have given up to the point where the

1 only thing I guess left to do is to contact an
2 attorney and let that attorney make communication
3 with Sunshine.

4 This is ridiculous, and, as I said, the
5 customer service is poor to nonexistent, and then
6 they go ahead and have the nerve to ask for more
7 money. It's -- it -- they should be held
8 accountable to do what they are supposed to do and
9 then people wouldn't be so opposed to their rate
10 increases.

11 Thank you.

12 CHAIRMAN SMITH: Thank you, Mr. Trawle.

13 Any follow-up questions? Okay.

14 MS. CHRISTENSEN: Gilbert Jannelli.

15 PUBLIC COMMENT

16 MR. JANNELLI: Yes. Good afternoon. It's a
17 pleasure to be here, and it's an honor to talk to
18 the Public Service Commission. It's the first time
19 I have ever done this.

20 I am a resident of Clearwater, Florida, in
21 Pinellas County. I am a new customer to Sunshine.
22 I have three accounts, three commercial accounts.
23 I have called on four different occasions and asked
24 for clarification of my rates and how they were
25 established, and to go over the rates. I have yet

1 to have a return phone call from anybody in
2 customer service.

3 I did look and Sunshine has a one star
4 customer service rating. And I have to tell you,
5 you got to work really, really, really hard to get
6 a one star rating. In fact, it's probably harder
7 to get a one star rating than it is a five star
8 rating. In order to get a one star rating, excuse
9 my French, you got to piss off a lot of people.
10 And in comparison here locally, which is also
11 regulated by the Public Service Commission, is Duke
12 Energy, and that's for another time.

13 In Pinellas County, the water rates are
14 established by meter size. And unfortunately, when
15 building codes were developed, they required
16 certain size meters for certain size buildings.
17 And over time, the use of those buildings has
18 changed, and so neither Sunshine nor Pinellas
19 County is proactive in looking at the consumption
20 rate in their accounts, seeing how many fixtures
21 are serviced by those accounts, and then proactive
22 recommending a smaller meter, which then reduces
23 the bill, the minimum amount of bill that would,
24 that the customer would pay. And that's a very big
25 systemic problem which I have uncovered here in

1 Pinellas County, and it may be also with the cities
2 and municipalities around the state, and that's
3 another subject, but it does gets to the rates of
4 which I am talking about.

5 So in my three accounts, the -- and they are
6 cycled accounts, three-month accounts, one account
7 bill is \$925, the other account is \$886, and the
8 third account is \$590. It looks like the sewer
9 rate is about double plus 20 percent of the water
10 rate. And there is also a backflow maintenance
11 device charge which varies according to the
12 consumption of the bill.

13 I have also property in the City of
14 Clearwater, and I am looking at their commercial
15 rates as well. And this goes back to just the
16 gentleman that was talking about the big difference
17 in charges.

18 And so the -- a particular bill, which is one
19 month, is \$74 of water charge, and the sewer charge
20 is \$91, which represents a 18-, 19-dollar
21 difference in the price, not double-and-a-half of
22 what Sunshine is paying.

23 So when I saw that on my first bill, I called
24 and I wanted justification of how they determined
25 the rates for the water and the sewer, and I have

1 yet to get a call back. And that goes along with
2 very poor customer service.

3 In the very poor skills in customer service,
4 and I am not so sure why Sunshine is in the
5 business of this. They should evaluate their
6 system and sell it to the adjoining municipalities
7 and get out of the business. I guess there is big
8 money in this business. That's why they are in it.
9 But for the rates that they are charging, if they
10 were to sell their services to adjoining
11 municipalities, the customers, based on the rates
12 that I am paying in adjacent properties is much
13 less, I would say an incredible amount of money in
14 my utility bills.

15 Unfortunately, this situation, I have a net
16 lease, so these costs are passed down to the
17 tenants. The tenants then pass that down to their
18 customers, so everything that the tenants sell, the
19 customers are paying for it. So it's a trickle
20 down theory.

21 I can't imagine why Sunshine is going for a
22 rate increase. I guess 80 percent of their budget
23 is humanoids, and so they all want to make more
24 money, and I understand that being in business.
25 But my recommendation is the PCC should investigate

1 why Sunshine cannot evaluate their company and sell
2 it to adjacent municipalities. And I did talk to
3 the City of Clearwater, and they would be
4 interested in taking over the -- in certain parts
5 of Pinellas County, we have pockets of Sunshine
6 services, and they would be interested in taking
7 over Sunshine's -- Sunshine's accounts.

8 And I appreciate your time. Thank you very
9 much.

10 CHAIRMAN SMITH: Thank you very much, sir.
11 Thank you for your testimony.

12 MS. CHRISTENSEN: And the final speaker that
13 we have listed today is Nancy George.

14 CHAIRMAN SMITH: Ms. George, are you on the
15 line? Nancy George?

16 Not hearing her. Is there -- is there anybody
17 else on the line who has not given testimony yet
18 that would like to speak? Nobody? All right.
19 Hearing none.

20 Thank you all very much for your comments and
21 your testimony. We appreciate it. There will be
22 another virtual service hearing this evening at
23 6:00 p.m. So if anybody -- if you know anybody who
24 was not able to make the two o'clock, please let
25 them know they are -- they can speak tonight at

1 6:00 p.m. or again tomorrow morning at 10:00 a.m.,
2 but for now, we are adjourned. Thank you.

3 Oh, I am sorry. Wait. Do we have a
4 follow-up? Mr. Twomey?

5 MR. TWOMEY: Just on the speaker from Leesburg
6 with the curb stop. We will investigate that right
7 away, Commission, to see if that asset is on our
8 to-do list to get repaired.

9 CHAIRMAN SMITH: Okay. Thank you. All right.
10 Thank you very much.

11 All right. With that, I apologize, now we are
12 adjourned. Thank you.

13 (Proceedings concluded.)

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CERTIFICATE OF REPORTER

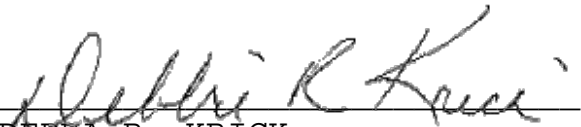
STATE OF FLORIDA)
COUNTY OF LEON)

I, DEBRA KRICK, Court Reporter, do hereby
certify that the foregoing proceeding was heard at the
time and place herein stated.

IT IS FURTHER CERTIFIED that I
stenographically reported the said proceedings; that the
same has been transcribed under my direct supervision;
and that this transcript constitutes a true
transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative,
employee, attorney or counsel of any of the parties, nor
am I a relative or employee of any of the parties'
attorney or counsel connected with the action, nor am I
financially interested in the action.

DATED this 23rd day of March, 2026.


DEBRA R. KRICK
NOTARY PUBLIC
COMMISSION #HH575054
EXPIRES AUGUST 13, 2028