

NOTICE OF DEVELOPMENT OF RULEMAKING

PUBLIC SERVICE COMMISSION

RULE NO: RULE TITLE

25-6.049: Measuring Customer Service

PURPOSE AND EFFECT: To update and clarify the rule following the statutory rule review mandated by Section 120.5435, Florida Statutes.

Docket No.: 20260037-OT

SUBJECT AREA TO BE ADDRESSED: Electric utility customer metering

RULEMAKING AUTHORITY: 350.127(2), 366.05(1)

LAW IMPLEMENTED: 366.05(1), 366.06(1), 366.81, 366.82

IF REQUESTED IN WRITING AND NOT DEEMED UNNECESSARY BY THE AGENCY HEAD, A RULE DEVELOPMENT WORKSHOP WILL BE NOTICED IN THE NEXT AVAILABLE FLORIDA ADMINISTRATIVE REGISTER.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE

DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT, IF AVAILABLE, IS:

Susan Sapoznikoff, Florida Public Service Commission, Office of the General Counsel, 2540 Shumard Oak Boulevard., Tallahassee, FL 32399-0850, susan.sapoznikoff@psc.state.fl.us, (850) 413-6630.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS AVAILABLE AT NO CHARGE FROM THE CONTACT PERSON LISTED ABOVE.

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Published Notices

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ID	Rule No./ Organization	Rule Title	Section	Issue	Date
30680923	25-7.040,...	Interim Rate Relief, Refunds	Rule	3/24/2026 Vol. 52/57	3/24/2026
30681214	25-30.117,...	Accounting for Pension Costs, Refunds	Rule	3/24/2026 Vol. 52/57	3/24/2026
30681311	25-6.049	Measuring Customer Service	Rule	3/24/2026 Vol. 52/57	3/24/2026
30681796	25-9.001,...	Application and Scope, General Filing Instructions, Size and Form of Tariffs, Gas - Electric - Water - Wastewater Utility Tariffs, Numbering and General Data Required for Each Sheet, Numbering of Supplements and Additions, Title Page, Description of Territory Served, Index of Rate or Exchange Schedules, Standard Forms, Contracts and Agreements, Withdrawal of Tariffs, Definitions, Size and Form of Documentation, Electric Utility Documentation, Title Page, Standard Forms and Blank Bill Form	Rule	3/24/2026 Vol. 52/57	3/24/2026
30681893	25-6.003	Definitions	Rule	3/24/2026 Vol. 52/57	3/24/2026
30681990	25-9.020,...	Front Cover, Front Cover, Back Cover	Rule	3/24/2026 Vol. 52/57	3/24/2026
30682087	25-30.010,...	Rules for General Application, Measurement of Service for Water Utilities, Application for Allowance for Funds Prudently Invested (AFPI) Charges	Rule	3/24/2026 Vol. 52/57	3/24/2026
30680729	25-6.0435,...	Interim Rate Relief, Refunds	Rule	3/24/2026 Vol. 52/57	3/24/2026
30680826	3/23/2026	Florida Public Service Commission	Meeting	3/24/2026 Vol. 52/57	3/24/2026