

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, March 30, 2026 8:07 AM
To: 'SHARON DALOISIO'
Cc: Consumer Contact
Subject: RE: DOCKET #20250088WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: SHARON DALOISIO <sharyn112@comcast.net>
Sent: Sunday, March 29, 2026 11:43 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET #20250088WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

HOT TOPICS COMMENT – Docket No. 20250088-WU – Water Oak Utility Rate Increase

To the Florida Public Service Commission,
I am a a resident and customer of Water Oak Utility and request that this comment be included in Docket No. 20250088-WU.

I oppose the proposed rate increase.

Our household continues to experience inconsistent water pressure, occasional service interruptions, and difficulty receiving timely and clear

responses from customer service. At the same time, our bills have increased without noticeable improvements in service quality or reliability.

In addition, I was told that our homesite water main shut off plumbing was old & the maintenance dept. refused to turn the water main off over the summer months for us as we are away.

As customers, we should not be asked to pay higher rates unless there are clear, demonstrated improvements to the system. This is especially important for residents on fixed incomes.

I respectfully ask the Commission to deny or significantly reduce the proposed rate increase until service quality and justification for costs are clearly established.

Thank you for your consideration.

Sincerely,
Sharon D'Aloisio
815 Trevino Dr.
Lady Lake, FL 32159

Water Oak Utility Customer