

Tristan Davis

From: Ellen Plendl
Sent: Thursday, April 16, 2026 2:54 PM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: Concerns Regarding Escalating Utility Rates and Insurance Premiums in Florida; FW: Concerns Regarding Escalating Utility Rates and Insurance Premiums in Florida

See attached customer correspondence for Docket Nos. 20240026 & 20240172

Tristan Davis

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, April 16, 2026 2:32 PM
To: Ellen Plendl
Subject: FW: Concerns Regarding Escalating Utility Rates and Insurance Premiums in Florida

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: T. Mark Ridley <markonthego10@gmail.com>
Sent: Thursday, April 16, 2026 2:15 PM
To: GovernorRon.DeSantis@eog.myflorida.com; contact@psc.state.fl.us
Subject: Concerns Regarding Escalating Utility Rates and Insurance Premiums in Florida

Governor Ron Desantis and Florida PCS Panel,

The rising costs of utilities and insurance have reached a critical point. There is a growing concern that utility providers and insurance companies are being permitted to increase profit margins at the expense of consumers, without sufficient public discourse or oversight.

Specifically, the justification for consumers to directly fund new or damaged electrical infrastructure remains unclear. Like homeowners, utility companies should be expected to carry comprehensive insurance or maintain contingency funds to manage disaster recovery. For example, while homeowners must bear the cost of personal property repairs—such as roof replacements following a hurricane—utility companies like TECO appear to be shifting their infrastructure recovery costs onto the public through surcharges.

It is difficult to reconcile these additional fees with the fact that TECO reported substantial annual profits of approximately \$190 million in recent years. Furthermore, without transparent audits, consumers have no way of knowing if these surcharges are being used for genuine storm recovery or to replace aging infrastructure that should have been maintained through standard operational budgets.

While recent efforts to reduce property taxes are a step in the right direction, those savings are being eclipsed by the exponential increase in electric rates and insurance premiums. I urge a more rigorous review of these rate hikes and a commitment to protecting the financial stability of the citizens over the profit margins of regulated monopolies.

Respectfully,

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T.M. Ridley

Email - Markonthego10@gmail.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.