

Tristan Davis

From: Ellen Plendl
Sent: Wednesday, May 27, 2026 3:54 PM
To: Consumer Correspondence
Subject: Docket Nos. 20250023
Attachments: Grenelefe customer meeting and improvement to serve customers ; Fwd: Grenelefe customer meeting and improvement to serve customers

See attached customer correspondence for Docket Nos. 20250023

Tristan Davis

From: LIN WAGS <lovepurple07@gmail.com>
Sent: Wednesday, May 27, 2026 3:24 PM
To: Consina Griffin-Greaux
Subject: Grenelefe customer meeting and improvement to serve customers

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Wanted to keep you updated on the progress of the customer meeting
What is unfair is short notice, time for people that work and not a zoom call
Many are seniors that are not tech savvy

What can you do to help the residents of Grenelefe on a well deserved meeting who have many concerns. Sadly more and more are moving out of the community who are not respected on simple customer care

3:09

99

< 182

3 Messages

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Utilities Grenelefe

2:56 PM

To: Lynn Google Email Lynn G... >

**Re: I got your email ! Re:
Grenelefe Water Utilities
Customer Meeting**

I'm on the phone and fixing an issue with
the bank.

Thank you for your time,
Joyce Roberts
Billing and Compliance Manager
Grenelefe Water Utilities
Po Box 1447
Haines city, FI 33845
EMAILS ARE NOT CHECKED DAILY. NO
WATER CALL IN
[863-422-7511](tel:863-422-7511) VM gets full quickly some
days so please
Text [863-232-7181](tel:863-232-7181) if it is.
<https://www.mypaystar.net/pay/grenelefewater>

[Chapter 812 Section 14 - 2011 Florida
Statutes - The Florida Senate](#)

**Set up New accounts and to end



3:17

98



102

2 Messages



Re: Grenelefe Water Utilities Customer Meeting

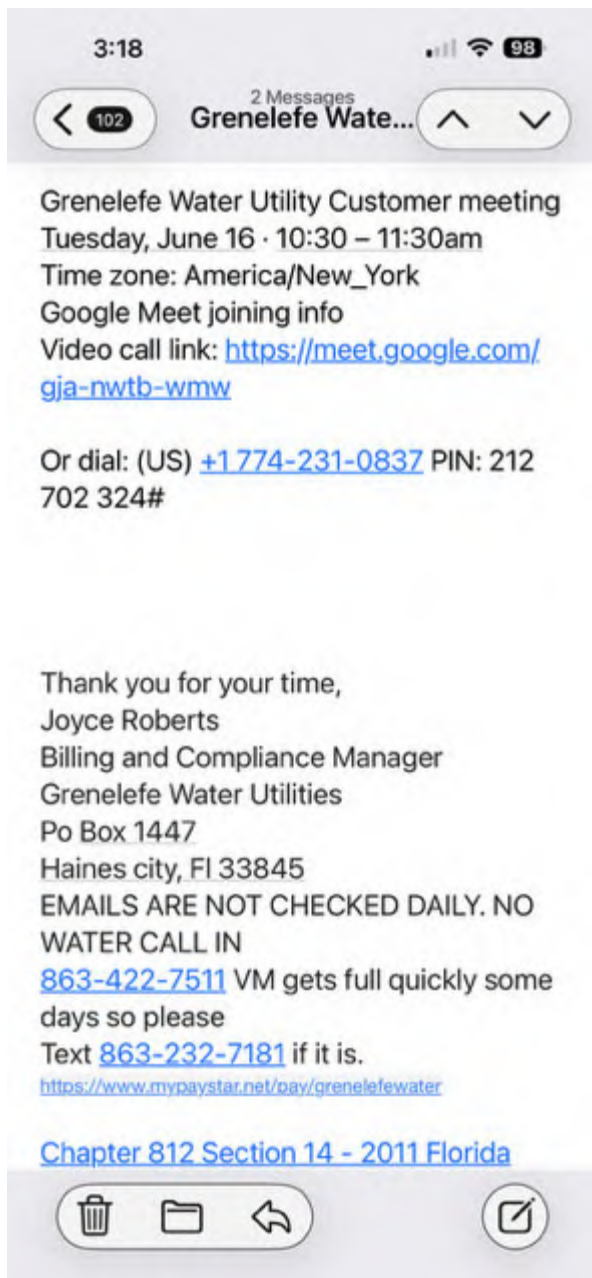
I hope this is not a zoom meeting
Where is the meeting taking place
I am getting many questions

Lynn
Sent from my iPhone

On May 26, 2026, at 12:56 PM, Grenelefe
Utilities
<support@grenelefewaterutilities.com>
wrote:

[See More](#)





Sent from my iPhone

Tristan Davis

From: LIN WAGS <lovepurple07@gmail.com>
Sent: Wednesday, May 27, 2026 3:28 PM
To: Ellen Plendl; Lin??
Subject: Fwd: Grenelefe customer meeting and improvement to serve customers

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Sent from my iPhone

Begin forwarded message:

From: LIN WAGS <lovepurple07@gmail.com>
Date: May 27, 2026 at 3:24:37 PM EDT
To: CGriffin@psc.state.fl.us
Subject: Grenelefe customer meeting and improvement to serve customers

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3:17

98



102

2 Messages



Re: Grenelefe Water Utilities Customer Meeting

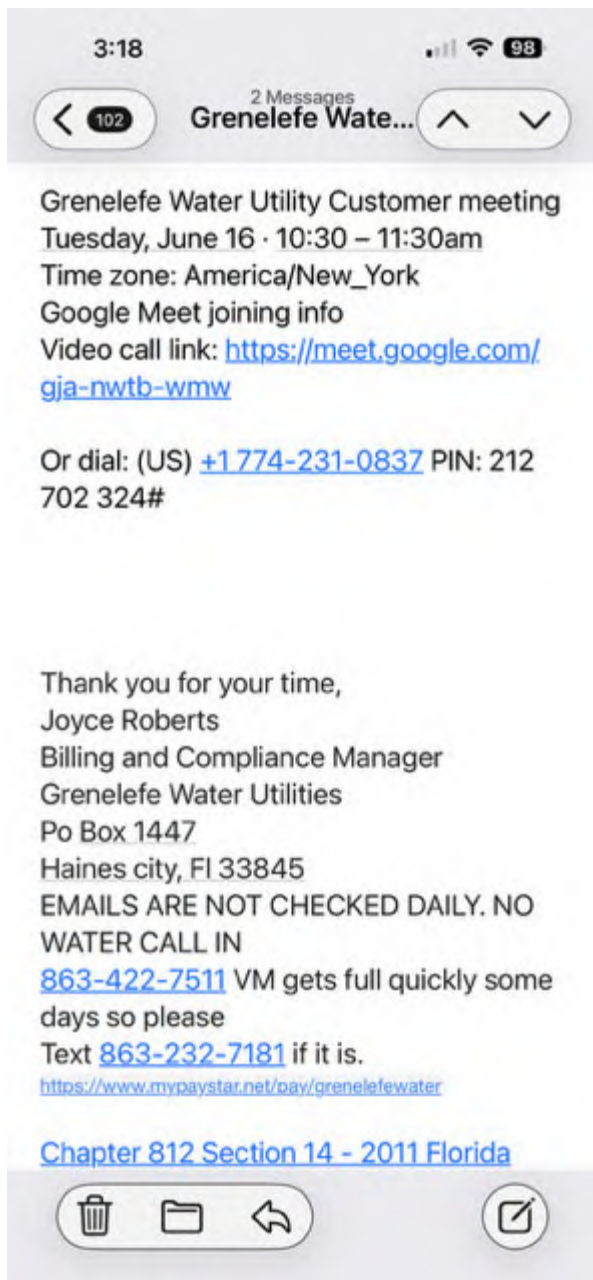
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[See More](#)





Sent from my iPhone