

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, June 1, 2026 4:31 PM
To: 'LIN WAGS'
Cc: Consumer Contact
Subject: RE: Grenelefe Water Residents not happy with Service 20250023

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: LIN WAGS <lovepurple07@gmail.com>
Sent: Monday, June 1, 2026 3:49 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: Grenelefe Water Residents not happy with Service 20250023

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Who is in charge???? Does the state care ???

3:43

100%

< 60

G

Grenelefe Water Br... >

Well, all the other numbers no one responds. No one answers anything so you guys gotta get your business together and serve the customers cause this is ridiculous. Don't tell me to reply. Send us the proper communication.

Yesterday 8:27 PM

GWU Well is back online .
Should be up to full pressure
by 930p
Don't reply to msg

Great

Yesterday 9:36 PM

GWU- Boil Water Notice is in
effect until water testing is
complete.
Do not reply here

Subject

+

Text Message • SMS







Utilities Grenelefe

3:46 PM

To: LOVEPURPLE07@gmail.com >

**I got your email ! Re: I got your
email ! Re: Grenelefe Water
Utilities Customer Meeting**

Received!! I got your email. I will reply
within a few days. Thank you.

Joyce Roberts

Billing and Compliance Manager

Will be on Vacation from March 14, 2026
to March 24, 2026 out of the country

Emergency only CALL [407-572-2053](tel:407-572-2053) or
TEXT [863-232-7181](tel:863-232-7181)

Billing and other office questions I will
respond after the 26th.

New move ins- Text [863-232-7181](tel:863-232-7181) the
unit address and move in date (need
water on this date) send lease and
driver's license and cell phone number
to [Acctsetupandend@grenelefewaterutilit
ies.com](mailto:Acctsetupandend@grenelefewaterutilities.com) to have approved to use water.



Sent from my iPhone

> On Jun 1, 2026, at 10:53 AM, LIN WAGS <lovepurple07@gmail.com> wrote:

>

>

> <image0.png>

> <image1.png>

> <image2.png>

> <image3.png>

>

> Sent from my iPhone

>

>> On Jun 1, 2026, at 10:51 AM, LIN WAGS <lovepurple07@gmail.com> wrote:

>>

>> Lost water Sunday. With no communication txt email during dinner

>>

>>

>> <image0.png>

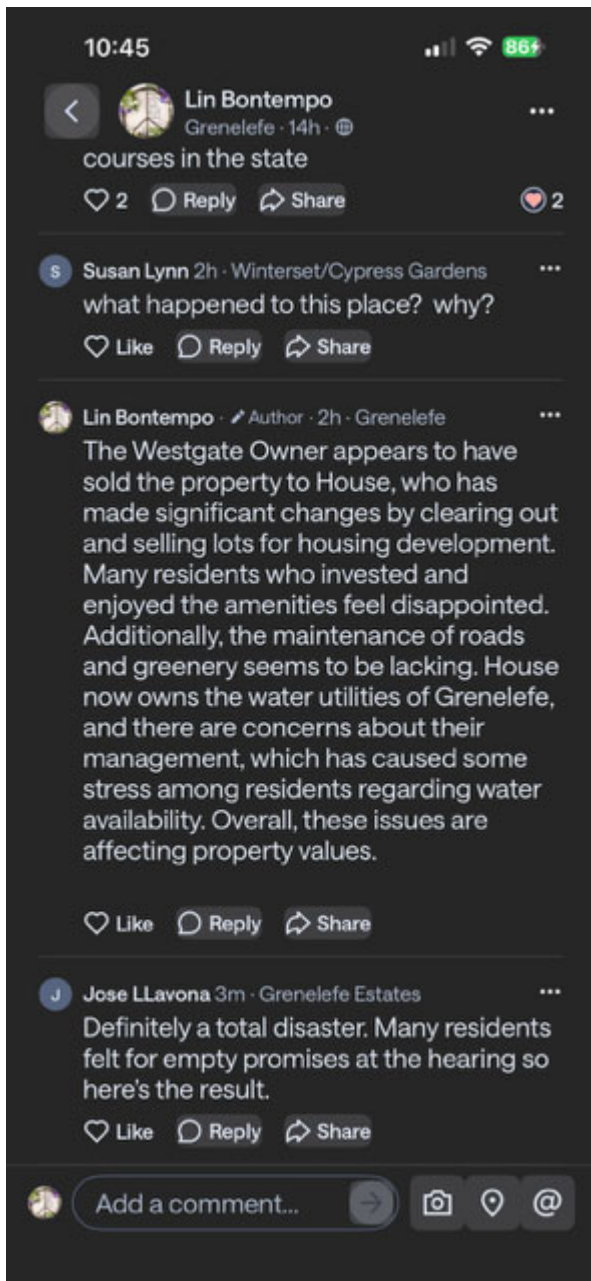
>> <image1.png>
>> <image2.png>
>>
>> Sent from my iPhone
>>
>>>> On May 28, 2026, at 12:51 PM, LIN WAGS <lovepurple07@gmail.com> wrote:
>>>
>>>
>>> Sent from my iPhone
>>>
>>>> On May 28, 2026, at 10:50 AM, LYNN LUVS PURPLE <lovepurple07@gmail.com> wrote:
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>>>> HAPPINESS 4 EVA/ LYNN LUVS PURPLE
>>>> <IMG_4705.png>
>>>> <IMG_4706.png>
>>>> <IMG_4671.png>
>>>> <IMG_4670.png>
>>>> <IMG_4672.png>

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From: LIN WAGS <lovepurple07@gmail.com>
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Lost water Sunday. With no communication txt email during dinner



10:46



Chris Palamidis
Greenelefe · 15h · 🏠



No water! again!!
And the water bill went up what percentage?
Everyone should complain to the corrupt
politicians that are owned by House in
Tallahassee.

Why are the residents paying for him to
improve Greenelefe utility. Repairs/
improvements should be completed first.



Like



Comment



Share



4 reactions



6 comments



Lin Bontempo 15h · Greenelefe



Apparently electric went out so did the
well. That's from the office



Like



Reply



Share



Lynn Harris 14h · Greenelefe



Chris..I understand that this water outage
was due to an electrical outage..however,
I agree with you about House. We have
been fighting this battle with the
developer for years. In spite of... [See more](#)



Like



Reply



Share



Lin Bontempo 14h · Greenelefe



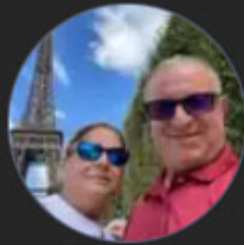
Office says all calls are returned
Numbers are below. Water. Is coming



Add a comment...



7:37



Chris Palamidi

Greenelefe · 13m ·

No water! again!!

And the water bill went up
Everyone should complain
politicians that are owned
Tallahassee.

Why are the residents pay
improve Greenelefe utility. I
improvements should be

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>> HAPPINESS 4 EVA/ LYNN LUVS PURPLE

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Sent: Monday, June 1, 2026 10:54 AM
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10:52

88%

< 46

GM

mypaystar.net/pay/...

Exactly my point
If you on top of it
You would put word out
instead of everyone stressing
about water Why now
But when the customers are
ignored shit will hit the fan
This company never
responded and respected
customer service. Only
wants money and will take it
with no professional service

Still No water running out of
my faucet !!!!!

The electric one out I got
phone calls at 6 o'clock. Then
I got a response saying, Duke
Energy was back on. I waited
for the electric back onto
build the pressures back up.
Now that it's now later, the
water still not back up. I'm
going to check the well ,
thank you so much for all you

Subject

+

Text Message • RCS



10:52

88%

< 46

GM

mypaystar.net/pay/...

GWU- Electric went out at Grenelefe. Reported at 430pm . The well lost pressures. Electric is now back on. Water pressure should be rising. On site now to find out why.

You must have signed up to be the answer to the problem whe they should be calling me

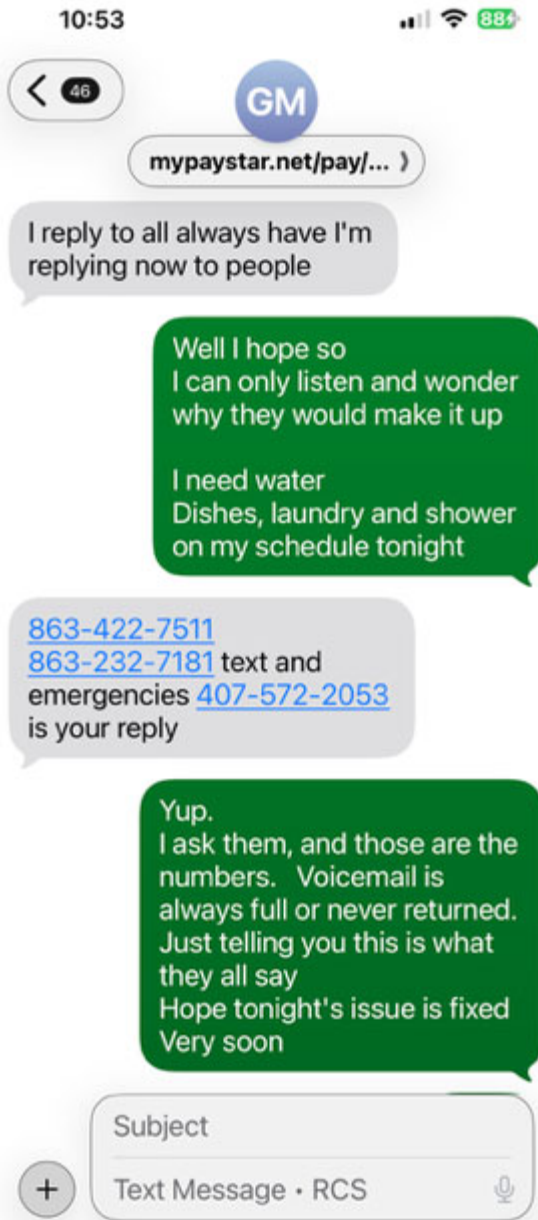
Yes. They say you never answer their calls or respond to emails
They have always come to me when heated thinking I have a connection with Scott still
Funny right
We know that is incorrect
But since I worked there 4 yrs they still think it for some reason. You do respond to me and I appreciate it.

Subject

+

Text Message • RCS





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