

State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

CORRESPONDENCE
6/12/2026
DOCUMENT NO. 03506-2026

-M-E-M-O-R-A-N-D-U-M-

DATE: June 12, 2026

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Brian Lenberg, Public Utility Analyst II, Division of Accounting & Finance

RE: Docket No. 20250108-WS - Application for staff-assisted rate case in Lake County by Sunlake Estates Utilities, L.L.C.

Please place the attached emails regarding staff's responses to Cynthia Kaiser's questions in the Consumers Correspondence section.

BL/at

Attachment

Brian Lenberg

From: Brian Lenberg
Sent: Thursday, May 28, 2026 8:23 AM
To: 'cakaizer215@gmail.com'
Cc: Garret Kelley
Subject: Sunlake Estates Utilities - Customer Inquiries - Docket No. 20250108-WS

Good morning Ms. Kaiser,

I understand your concerns regarding bad debt. The Utility did not recognize any bad debt expense for the test year; therefore, it was not audited and staff did not obtain invoices related to bad debt. Based on your concerns, we have requested additional information from the company to get a greater understanding of what the Utility is treating as bad debt. I will provide an update when the company provides a response.

Regarding, the lost water and line breaks, staff made an adjustment resulting in a decrease of \$9,239 to expenses to reflect excessive water loss.

Please let me know if you have any questions.

Thanks,

Brian Lenberg
Florida Public Service Commission
Public Utility Analyst
Division of Accounting & Finance
Blenberg@PSC.STATE.FL.US
Tel: 850.413-6404

Brian Lenberg

From: Brian Lenberg
Sent: Monday, June 1, 2026 12:13 PM
To: 'cakaizer215@gmail.com'
Cc: Garret Kelley
Subject: Sunlake Estates Utilities – Customer Inquiries – Docket No. 20250108-WS – Updated Information Regarding Bad Debt

Good morning Ms. Kaiser,

The Utility has provided additional information regarding bad debt as requested. According to the company, the \$19,293 of bad debt consists of delinquent amounts owed at the community level, which includes utilities and other property-related fees. They stated that delinquent balances are moved to bad debt status after 61 days for renters and after 91 days for homeowners.

The Utility also noted that all bad debt is handled at the residential community level and does not flow back to the utility.

Please let me know if you have any questions.

Thanks,

Brian Lenberg
Florida Public Service Commission
Public Utility Analyst
Division of Accounting & Finance
Blenberg@PSC.STATE.FL.US
Tel: 850.413-6404