

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, June 25, 2026 12:42 PM
To: 'Robert Lewis'
Cc: Consumer Contact
Subject: RE: Docket 20250023 Grenelefe

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Robert Lewis <iceman28570@yahoo.com>
Sent: Thursday, June 25, 2026 10:05 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket 20250023 Grenelefe

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I've been following this case and reading all the emails from my neighbors and just wanted to commend the staff on their patience. I've lived in Grenelefe nearly 10 years and for the past few years been actively trying to educate the community on all the issues and understand their unwillingness to listen to facts and reason.

The rate increase recently approved was absolutely acceptable as our community had been underpaying for years and it was time for an increase. I would urge the staff to side with the utility and allow them to place some future burden on new customers and new connections to cover the cost associated with the FDEP 2027 mandated. Despite some service issues with fresh water the wastewater plant operated free of issues and within every state and local regulation. I feel the new FDEP regulations are unfair but realize the PSC has no control over that issue. The looming rate increases associated with this will be very difficult for most to afford if only current homeowners are asked to pay the nearly \$16 million dollar price tag.

Many residents have asked for transparency and I'm here to tell you there is a Grenelefe Community Facebook page filled with information and documents associated with this case. The information is available on either that site or the PSC site and residents have been directed to find the answers to their questions on these sites. Most are either too lazy or angry to make the effort. Many are unhappy with the developer who owns the property and utility and have made this a personal attack. Most emails I've read clearly show the amount of personal animosity that exists towards the

developer. Most refuse to realize he's doing his best to lessen the future burden by asking the PSC to spread some of the burden to future homeowners as new construction continues. Most think the developer and utility should cover the \$16 million retrofitting costs and not increase rates which is extremely absurd and shows a level of ignorance on how utilities operate. I understand my choice to live in a neighborhood serviced by a small, private utility comes with inherent risk and the residents are responsible to make sure the utility can cover its operating expenses. Thank you for your time, I just wanted to let you know there are at least some who live here who have an educated understanding of what is going on.

Robert Lewis

Sent from my iPhone