

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 1, 2026
TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk
FROM: Adria E. Harper, General Counsel *AEH*
RE: Correspondence

Please file the attached correspondence in Docket No. 20260078-EI.

Thank you.

2026 JUL -1 PM 12:57
COMMISSION
CLERK
2026 JUL -1 PM 12:57
COMMISSION
CLERK

STATE OF FLORIDA

COMMISSIONERS:
GABRIELLA PASSIDOMO SMITH, CHAIRMAN
GARY F. CLARK
MIKE LA ROSA
BOBBY PAYNE
ANA ORTEGA



OFFICE OF THE GENERAL COUNSEL
ADRIA E. HARPER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

June 9, 2026

In Care of:

3438 East Lake Road
Suite 14
Palm Harbor, Florida 34685

Dear Karen,

I am in receipt of your voicemail and your email. Yes, there is a docket currently open to address your customer complaint filed May 11, 2026 against Duke Energy Florida, LLC. That docket is Docket No. 20260078-EI. Duke Energy Florida, LLC, filed a motion to dismiss your complaint on May 21, 2026. The motion to dismiss is pending and will be decided by the Commission at a future, monthly, public meeting commonly referred to as an "agenda conference." I do not set the Commission's schedule, so I cannot confirm which monthly meeting the Commission will take up this matter, but I anticipate it will be in August or September.

Also, I understand you prefer correspondence only be mailed to your P.O. Box at the above address.

Sincerely,

/s/ Adria E. Harper

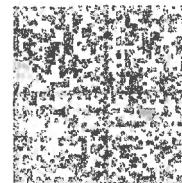
Adria E. Harper

Exhibit A, Page 2 of 2

State of Florida
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

*Karen
I opened this
Not sure if it
is for you or
not.
KEN*

In Care of:
3438 East Lake Road
Suite 14
Palm Harbor, Florida 34685



QUICKPOST
FIRST-CLASS MAIL
PM
\$0.00 7/19
09/09/2012 17:00:00
04/09/2012 17:00:00

09/09/2012 17:00:00

3468532413 R034



EXHIBIT B - STATEMENT / INVOICE

Invoice No. KRD-DEF-2026-001
Invoice Date 18 June 2026
Prior Notice Date March 8, 2026
Due Date Immediately upon receipt
FPSC Docket 20260078-EI
Matter Smart Meter Removal Funds / Accounting / AMI Meter Dispute

BILL TO

Duke Energy Florida, LLC
Attn: Office of the President / Legal / Regulatory
299 First Avenue North
St. Petersburg, Florida 33701

FROM

KAREN ROSE DECOLA, Estate
commonly known as Karen DeCola Kostantis
Private Citizen
In Care of: 3438 East Lake Road, Suite 14
Palm Harbor, Florida. near [34685]

ACCOUNT SUMMARY

Description	Rate / Basis	Period / Qty.	Amount
Unapplied / Unreturned / Unaccounted smart meter removal funds	Flat amount	—	\$96.34
Late fee for unreturned funds	\$10.00 / month	4 months	\$40.00
Administrative charge	\$24.27 / month	4 months	\$97.08
Failure to provide itemized accounting	\$37.50 / month	4 months	\$150.00
Tariff nonperformance / unresolved NSMR-1, Sheet No. 6.400 dispute	\$37.50 / month	4 months	\$150.00
AMI smart meter non-removal / continuing harm charge	\$50.00 / day	92 days	\$4,600.00
Medical appointment / time away (KAREN ROSE DECOLA, Estate)	Flat charge	1	\$100.00
Medical appointment / time away (GEORGE HATZIKOSTANTIS, Estate)	Flat charge	1	\$100.00

TOTAL DUE IMMEDIATELY \$5,333.42

CONTINUING ACCRUAL**Continuing Charge****Accrual**

Late fee for unreturned funds	\$10.00 / month
Administrative charge	\$24.27 / month
Failure to provide itemized accounting	\$37.50 / month
Tariff nonperformance / unresolved NSMR-1 dispute	\$37.50 / month
AMI smart meter non-removal / continuing harm charge	\$50.00 / day

Monthly accrual, excluding daily AMI charge: \$109.27 / month

Daily AMI charge: \$50.00 / day until AMI smart meter is removed or replaced with analog

Reservation: This statement does not include or waive any prior invoice(s), claims, offsets, damages, objections, credits, or remedies arising before January 30, 2026. All rights reserved.

KAREN ROSE DECOLA, Estate; Executrix
Under the authority of the Executor of GEORGE HATZIKOSTANTIS, Estate;

By: 
a Private Citizen, not individually nor a volunteer surety
Without prejudice; all rights reserved

**SPECIAL - PRIVATE - PRIORITY
CONFIDENTIAL - RESTRICTED - NON ASSUMPSIT**

KAREN ROSE DECOLA, Estate
under authority the Executor of GEORGE HATZIKOSTANTIS, Estate
In care of: 3438 East Lake Road, Suite 14
Palm Harbor, Florida near [34685] Non-domestic

18 June 2026

Adria E. Harper, General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida

Adam J. Teitzman, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida

Re: Docket No. 20260078-EI - Notice of Rebuttal, Correction of Record, Privacy Breach, and Request for Immediate Written Clarification

Adria Harper and Adam Teitzman:

This notice is sent to correct and rebut material presumptions and defects contained in the June 9, 2026 communication from Adria E. Harper, original returned herein for placement on docket as Exhibit A.

First, the June 9, 2026 envelope and correspondence failed to properly identify any private addressee by name and was omitted entirely. Because the mailing was not properly addressed to me, my document custodian was forced to open unaddressed mail in order to determine ownership, destination, and urgency. This was caused by the Commission's failure to properly address its own correspondence and constitutes a breach of privacy and a defect in notice. A copy of the envelope and letter bearing the document custodian's notation is preserved and should be placed in the docket record.

Second, for further clarity, the proper designation for correspondence is: Karen from the family DeCola, KAREN ROSE DECOLA, Estate, commonly known as Karen DeCola Kostantis, a **Private Citizen**. I do not accept any presumption created by omission of my name, use of honorific titles, or characterization as a public "customer," "consumer," "resident," or similar public-status designation.

Third, the matter in Docket No. 20260078-EI is a formal complaint. Any attempt to reduce, reclassify, or characterize the matter merely as a "customer complaint" is rejected. The Commission's own May 8, 2026 correspondence confirmed that the docket was opened to process the formal complaint against Duke Energy Florida, LLC.

Fourth, the statement that I prefer correspondence "only be mailed to your P.O. Box at the above address" is incorrect and is rebutted. The mailing location is not my P.O. Box. It is an in-care-of mailing location handled by a document custodian acting as an interface for mail. I do not authorize the presumption that the box belongs to me, that ZIP-code or state abbreviation presumptions are accepted, or that omission of my proper name is acceptable.

Fifth, email may be used only as a courtesy copy, provided the same communication, notice, filing, order, recommendation, or response is also sent by United States post office mail to the proper in-care-of mailing location. Email alone is not accepted as service, notice, or waiver of mailed communication.

Sixth, your June 9, 2026 letter states that the motion to dismiss is pending and may be decided by the Commission at a future monthly public meeting, possibly in August or September. Please provide the written basis for delaying this matter until August or September when the Commission's published schedule shows a regular Commission Conference before then. Was there a June hearing, and is there a July hearing? This matter involves ongoing harm, including an installed communicating smart meter, unresolved medical concerns, retained and/or unaccounted funds tendered for removal, failure to remove the smart meter, and failure to provide a complete itemized accounting and no funds returned.

Seventh, Duke Energy Florida, LLC must not be permitted to use a motion to dismiss to avoid basic accounting and accountability. Regardless of Duke's requested dismissal, Duke and/or the Commission must still account for the funds tendered for smart meter removal, identify whether the funds were applied, returned, credited, retained, or transferred, state the exact address to which any alleged refund was mailed, provide the check number or transaction record, provide a complete itemized billing/accounting, and state when the smart meter will be removed or why it has not been removed.

Eighth, staff correspondence is not accepted as an impartial Commission decision. Please clarify whether the June 9, 2026 letter is merely staff correspondence or an official Commission determination. If the Commission itself is to decide the matter, then I request written confirmation of the specific agenda conference date, the staff recommendation due date, the agenda issue date, the commissioners or panel assigned, and the procedure for participation and objection.

Ninth, the unresolved smart meter and funds/accounting issues are not procedural technicalities. They concern continuing injury, unaccounted funds, disputed billing, lack of itemization, and failure to provide the relief for which funds were tendered. Continued delay while Duke retains the benefit of disputed funds and continues billing without a full accounting is unacceptable and appears coercive and extortionate in effect.

All rights, remedies, objections, claims, defenses, corrections, and demands are strictly reserved, without prejudice. Nothing herein is a waiver, consent, joinder, appearance in any unintended capacity, acceptance of public-citizen status, or consent to electronic-only service.

Respectfully submitted
with all rights, title and interest strictly preserved
and unalienable, without prejudice,

KAREN ROSE DECOLA, Estate; Executrix
Under the authority of the Executor of GEORGE HATZIKOSTANTIS, Estate;

By: Karen,
a Private Citizen, not individually nor a volunteer surety
Without prejudice; all rights reserved

cc: Duke Energy

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CONFIDENTIAL - RESTRICTED - NON ASSUMPSIT

SUPPLEMENTAL ENCLOSURE / ADDENDUM
Re: FPSC Docket No. 20260078-EI

This supplemental enclosure is submitted with the accompanying response to Adria E. Harper's June 9, 2026 correspondence and is to be placed into the official docket record.

Exhibit A, Page 1 of 2 is a copy of the June 9, 2026 correspondence from Adria E. Harper.

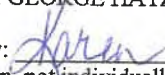
Exhibit A, Page 2 of 2 is a copy of the envelope/ mailing copy showing the failure to properly address the private party by name, which forced the document custodian to open the unaddressed mail to determine ownership, destination, and urgency; Received untimely.

Exhibit B is Statement / Invoice No. KRD-DEF-2026-001, issued due to Duke Energy Florida, LLC's continuing failure to account for or return the lawful funds of 96.34 tendered for smart meter removal / non-standard meter service, failure to provide proof of refund, failure to provide a complete itemized accounting, and failure to remove or replace the AMI smart meter after prior and numerous notices.

Exhibit B is not a first notice. Written notice was provided beginning from November 2025; After tender of funds for removal of smart meter - still unapplied, unreturned, unaccounted for to date, notice was provided from approximately March 8, 2026; The charges stated accrue from March 8, 2026 forward and are submitted without waiver of any prior invoices, claims, offsets, damages, objections, or remedies, including all matters arising before January 30, 2026.

Respectfully submitted
with all rights, title and interest strictly preserved
and unalienable, without prejudice,

KAREN ROSE DECOLA, Estate; Executrix
Under the authority of the Executor of GEORGE HATZIKOSTANTIS, Estate;

By: 
a Private Citizen, not individually nor a volunteer surety
Without prejudice; all rights reserved

KAREN ROSE DECOLA, Estate
Karen i Decola Kostantis - Private Citizen - (Executrix)
In Care of: Document Custodian
3438 East Lake Road, Suite W
Palm Harbor, Florida, Non-domestic

TAMPA FL 335
SAINT PETERSBURG FL
18 JUN 2026 PM 5 L

RECEIVED

2026 JUN 22 AM 6:48

DIVISION OF
ADMINISTRATIVE & IT
SERVICES
Adria E. Hanger General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida, 32399



32399-085099



Sent Firm Mailing via Notary
United States Post Office