

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 7, 2026 9:09 AM
To: 'JJ'
Cc: Consumer Contact
Subject: RE: Correction to Docket Number and Request to Add Correspondence 20250108

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: JJ <jujo13@yahoo.com>
Sent: Tuesday, July 7, 2026 7:37 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Correction to Docket Number and Request to Add Correspondence 20250108

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Sir,

I sent the message below using the wrong docket number. I mistakenly referred to Docket No. 20250088 instead of 20250108. I apologise for any inconvenience caused and would be most grateful if my correspondence and attached water bill could be added to the correct docket for consideration.

I have also noticed that the copies of my complaint correspondence to Sun regarding the \$700+ water bill, on which I copied the Commission Clerk's Office, have not yet been posted to the docket. I realise that I may not have made it sufficiently clear that I would like this correspondence to be added to the docket and made available to the Commissioners for consideration as well.

This is a current and ongoing situation that remains unresolved and, in my view, has a direct bearing on Sun's request for a water rate increase.

I would be grateful if you could confirm whether all of this correspondence can be added to the docket for the Commissioners' consideration.

Again, please accept my apologies for the error and any inconvenience caused.

Your sincerely,

Judith Jones

'This e-mail and any files transmitted with it are confidential and intended solely for the use of the addressee. If you are not the intended recipient and have received this e-mail in error, you are advised that any use, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited. If an attachment is included we cannot accept any liability for any loss or damage sustained as a result of software viruses. It is your responsibility to carry out such virus checking as is necessary before opening any attachment.'

----- Forwarded message -----

From: JJ <jujo13@yahoo.com>

To: clerk@psc.state.fl.us <clerk@psc.state.fl.us>

Sent: Thursday, 2 July 2026 at 08:34:31 BST

Subject: Docket No. 20250088-WU

Dear Commissioners,

Further to my email of yesterday, which copied the Commission into my formal complaint to Sun Communities regarding an erroneous water bill, I wish to make one additional point that I believe is directly relevant to the current rate proceedings.

For ease of reference, I have attached a copy of the water bill that is the subject of my complaint to Sun Communities.

Under the Sunlake Estates Prospectus, residents are expected to maintain their properties, including watering their lawns. However, following a previous undetected leak, for which I received no notification until I was presented with an excessive water bill, I no longer felt able to leave the water supply on while I was away. Instead, I now turn the water supply off at the roadside every time I leave to protect myself from another substantial financial loss.

Residents should **not** be forced to choose between complying with the requirements of the Prospectus and protecting themselves from the risk of substantial financial losses arising from undetected leaks, inaccurate billing or inadequate monitoring by the utility provider.

In my view, this is a direct consequence of a lack of confidence in the accuracy and administration of Sun Communities' water system. Before any rate increase is approved, I respectfully ask the Commission to consider whether residents can reasonably be expected to comply with the

Prospectus when they have legitimate concerns that doing so may expose them to significant financial risk.

I respectfully request that this letter and the attached water bill be added to the record for **Docket No. 20250108-WS** and considered alongside my previous correspondence.

Yours sincerely,

Judith Jones

Sunlake Estates Resident
1210 Sun Meadow Lane Lot D43

'This e-mail and any files transmitted with it are confidential and intended solely for the use of the addressee. If you are not the intended recipient and have received this e-mail in error, you are advised that any use, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited. If an attachment is included we cannot accept any liability for any loss or damage sustained as a result of software viruses. It is your responsibility to carry out such virus checking as is necessary before opening any attachment.'

[water bill.jpg](#)

[393.9 kB](#)

'This e-mail and any files transmitted with it are confidential and intended solely for the use of the addressee. If you are not the intended recipient and have received this e-mail in error, you are advised that any use, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited. If an attachment is included we cannot accept any liability for any loss or damage sustained as a result of software viruses. It is your responsibility to carry out such virus checking as is necessary before opening any attachment."

WATER

PREVIOUS READ	36059	PREVIOUS READ DATE	05/01/2026
CURRENT READ	360597	CURRENT READ DATE	06/05/2026
DIFFERENCE	324538	MULTIPLIER	1
USAGE	324538		
BILLED UNITS	GALLONS		

DESCRIPTION	QUANTITY	RATE	CHARGE
BASE CHARGE	-	11.74	\$11.74
FIRST 5000 GALLONS	5000.00	0.00122	\$6.10
OVER 5000 GALLONS	?	0.00206	\$658.25
SUBTOTAL	?		\$676.09
TOTAL			\$676.09

SEWER

PREVIOUS READ	36059	PREVIOUS READ DATE	05/01/2026
CURRENT READ	360597	CURRENT READ DATE	06/05/2026
DIFFERENCE	324538	MULTIPLIER	1
USAGE	324538		
BILLED UNITS	GALLONS		

DESCRIPTION	QUANTITY	RATE	CHARGE
BASE CHARGE	-	18.88	\$18.88
FIRST 10,000 GALLONS	10000.00	0.00286	\$28.60
OVER 10,000 GALLONS	?	0	\$0.00
SUBTOTAL	?		\$47.48
TOTAL			\$47.48