

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 07, 2026 09:21 AM
To: skbrown1129@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Sharon Brown,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: skbrown1129@yahoo.com
Sent: Monday, July 06, 2026 08:50 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 83

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Sharon Brown

Phone: 5745272109

Email: skbrown1129@yahoo.com

Address: 324 Spoonbill Dr, Sebring, Highlands, FL 33875

Submit Date: Monday, July 06, 2026 08:50 PM

Comment: To whom it may concern,

As residents of Buttonwood Bay, a Sun Community, we oppose the proposed rate increase in our water/sewer bill. Our water has never been & is still not drinkable. Our toilets have a brown tint left behind and the water smells like rotten eggs. We have a 3 step filtration system on our water system but will only drink bottled water. We have to change the filters in our systems more often than recommended that has already added an additional cost. The park has on site, an osmosis water filtration system that we (residents) can buy water by the gallon. That alone should tell the public service commission that Sun is aware that our water is not drinkable if they are selling us water on site. Please deny Sun this rate increase not only due to the sub-standard water quality but also as a community of 55+ the number of people on fixed incomes that this would be a hardship with the 200 percent amount of increase Sun is requesting.

Respectfully yours,

Sharon Brown