

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 07, 2026 09:21 AM
To: helencoke0@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, DANA Coke,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: helencoke0@gmail.com
Sent: Monday, July 06, 2026 05:01 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 79

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: DANA Coke

Phone: 8149325314

Email: helencoke0@gmail.com

Address: 262 Swan Dr, Sebring, FL, Highlands, FL 33875-6240

Submit Date: Monday, July 06, 2026 05:01 PM

Comment: IT IS HEREBY REQUESTED TO ADD & CONSIDER THIS FORM & ITS COMMENTS TO BE MENTIONED IN THE MEETING TO BE HELD ON 07/16/2026 @ 10:00AM.

I AM WRITING TO ASK YOU, THE PSC OF FL TO DENY THE VERY HIGH AND UNREASONABLE INCREASE TO THE WATER & WASTEWATER TO MY HOME & COMMUNITY. THERE ARE SEVERAL REASONS BUT THE MOST CONCERNED REASON IS THE VERY POOR QUALITY OF THE SERVICE PROVIDED. (THIS WATER IS NOT EVEN DRINKABLE AS FAR AS TASTE & ODOR) YES THERE HAVE BEEN MANY COMPLAINTS ISSUED TO SUN & BUTTONWOOD TO LITTLE OR NO AVAIL. SOME OF THE QUALITY HAS BEEN UPGRADED BUT THERE IS STILL A LOT OF ISSUES LEFT TO BE DESIRED. MY 2ND CONCERN WOULD BE OF FINANCIAL STRAIN FOR AN INCREASE OF THIS ASTRONOMICAL AMOUNT. I AM A RETIRED, HANDICAP PERSON, WHO WOULD HAVE NO MEANS IN ANY WAY TO INCREASE MY INCOME. DUE TO MEDICAL EXPENSES, FOR MY WATER TO INCREASE FOR \$40 PER MONTH TO WELL OVER \$100 PER MONTH WOULD NOT AT ALL BE FEASIBLE FOR ME. THERE IS ALSO NO WAY WHATSOEVER THAT I WOULD BE ABLE TO RELOCATE @ ALL! AN INCREASE OF THIS AMOUNT IS TOTALLY UNACCEPTABLE. WOULD YOU PLEASE CONSIDER DENYING THEIR REQUEST FOR THIS INCREASE! (a small increase< yes< but not this high) THANK YOU DANA A COKE