

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 7, 2026 8:51 AM
To: 'Catherine Kavanaugh'
Cc: Consumer Contact
Subject: RE: staff assisted rate increase for Sun communities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Catherine Kavanaugh <cathykav59@gmail.com>
Sent: Monday, July 6, 2026 5:49 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: staff assisted rate increase for Sun communities

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Attached is a copy of our comment letter for the upcoming attempted rate increase for Buttonwood Bay park.

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Thomas Kavanaugh
Address 47 Tarpon Dr, Sebring FL 33879

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

My wife and I have been coming to Buttonwood Bay for 9 years. Each year we stay 5 months. Our lot rent has almost doubled in that 9 years with little extra to show for it. That lot rent gets paid each month, regardless if we are there or not, which is becoming increasingly difficult to afford on a fixed income.

In those 9 years we have experienced frequent water/sewer interruptions followed by "Boil water" alerts. It is absurd to expect and require an increase in our bills for substandard service!

Thomas and Catherine Kavanaugh

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.

Sent from my iPhone