

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 7, 2026 8:54 AM
To: Jimmy Huff
Cc: Consumer Contact
Subject: RE: Docket No. 20250122-WS - Customer Comment Opposing Proposed Rate Increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Jimmy Huff <happytrucking50@gmail.com>
Sent: Monday, July 6, 2026 7:08 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250122-WS - Customer Comment Opposing Proposed Rate Increase

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To the Florida Public Service Commission:

My name is Jimmy Huff, and I am a resident and customer of Buttonwood Bay Utilities in Highlands County.

I respectfully oppose the proposed water and wastewater rate increases requested by Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

While I understand that utilities must recover legitimate operating costs and maintain their systems, the proposed increases appear excessive and would place a significant financial burden on many residents of Buttonwood Bay. Our community includes a large number of retirees and individuals living on fixed incomes. Many residents simply do not have the ability to absorb increases of this magnitude.

According to the information provided by the utility, a typical residential customer using 10,000 gallons per month could see a bill increase from approximately \$21.62 to \$59.97. For some customers, the increase would be even greater. Such increases far exceed the rate of inflation and create hardship for residents who are already facing rising costs for insurance, food, property taxes, and other essential living expenses.

I am also concerned that customers are being asked to bear the burden of operating losses without sufficient evidence that all reasonable cost-control measures have been exhausted. Before approving any rate increase of this size, I urge the Commission to carefully examine the utility's expenses, management practices, and alternatives that may reduce costs without imposing such a dramatic impact on customers.

As a customer, I have not seen improvements in service quality that would justify increases of this magnitude. Customers should not be expected to pay substantially higher rates without clear and measurable improvements in reliability, infrastructure, and customer service.

If additional revenue is truly necessary, I ask the Commission to consider a much smaller phased-in increase over several years rather than a large increase all at once. This would give residents time to adjust and would lessen the financial hardship on those living on fixed incomes.

I respectfully request that the Florida Public Service Commission deny the proposed rate increase as submitted or substantially reduce the amount of any increase ultimately approved.

Thank you for your consideration of my comments.

Respectfully,

Jimmy Huff
Buttonwood Bay Utilities Customer
Sebring, Florida