

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 07, 2026 04:48 PM
To: chercisc@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Thomas Wille,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: chercisc@gmail.com
Sent: Tuesday, July 07, 2026 02:43 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 90

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Thomas Wille

Phone: 8104341191

Email: chercisc@gmail.com

Address: 452 Redwood Dr, Sebring , Highlands, FL 33875

Submit Date: Tuesday, July 07, 2026 02:43 PM

Comment: The purposed increase in water is over a 200% increase in water usage cost and over 141% in sewage. That is an astronomical water raise all at one time. We pay \$777 per month to live in that community which is required to give us good drinking water. We have had many issues over the last eight years with the water, being undrinkable, smelly, a lot of white film left from it. We provide a water filtration system in our own house just to get some potable water.

The water should be part of our monthly fee.

Thomas and Cheryl Wille