

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 11:26 AM
To: shelleyjones0324@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Shelley Jones,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: shelleyjones0324@gmail.com
Sent: Wednesday, July 08, 2026 10:18 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 92

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Shelley Jones

Phone: 6077380427

Email: shelleyjones0324@gmail.com

Address: 32 Angelfish Dr, Sebring, Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 10:18 AM

Comment: I understand that an increase is needed since it hasn't been done since 2002. But to double the water rate is a bit much. We have had problems with brown water since we moved there.