

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 11:26 AM
To: porkygail2000@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, GAIL PATTERSON,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: porkygail2000@gmail.com
Sent: Wednesday, July 08, 2026 10:32 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 93

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: GAIL PATTERSON

Phone: 7043510444

Email: porkygail2000@gmail.com

Address: 538 Spoonbill Dr, Sebring, Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 10:32 AM

Comment: I have lived here in Buttonwood Bay for nine years. The water has always been a problem. The smell was like a rotten egg. The taste was worst. The water meters were always broken. If you said something to the office, the response was always we are working on it, they knew that their were meters that had been broken for a long time. People just got tired of reporting it, because they knew nothing would be done. The black marks on my white washcloths, and black inside my commode. Not to mention the number of times we had to boil our water. Always low water pressure lots of the time. I have a shower seat that I put a white towel on it, after about four days the towel is brown with marks on it. I have to bleach them more than I should have two. The park should budget for repairs each year. It should not be the responsibility of the residence to pay for the total bill. They have known for years that something had to be done, but as I said their response is always we are working on it. Thank you for listening.