

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, July 8, 2026 11:44 AM
To: Karen Goodman
Cc: Consumer Contact
Subject: RE: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Utilities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Karen Goodman <goodmanka@hotmail.com>
Sent: Wednesday, July 8, 2026 11:42 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Utilities

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This letter is in reference to Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities . We are residences in Buttonwood and strongly oppose the increase rate in both water and wastewater services. Over the last 10 years we have been paying for substandard services and now this company wants to increase our fees .

Firstly, we didn't received a letter outlining these increases . We have had issues with water where the smell and colour were questionable. We would not even give tap water to our dog. I had to throw out blankets and other bedding products due to the rust stains on them that I could not remove after numerous washings and stain removal products. Sun was forced to spend money as it has not been properly maintained over the years. We have been under numerous boil water notices.

At present we pay for water at the osmosis machine that we use for drinking and cooking.

The increases are not justified and we feel Sun is gouging it's residents for something they should have maintained all along. The ridiculous increase in cost is a concern to everyone in a 55plus park. This is a 219% increase in the water usage if under 5000 gal per month, this is higher than we use. It's also a 141% increase in wastewater if you use less than 4000 gallons per month. Again, not acceptable.

I hope these comments will encourage you to disregard Suns application for an increase in water and wastewater services.

Thank you for your time.

Karen and Wayne Goodman
16 Snook Drive, Buttonwood Bay
Sebring, Florida