

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, July 8, 2026 11:42 AM
To: 'Carol Nolan'
Cc: Consumer Contact
Subject: RE: Increased rate of water and sewer bill

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Carol Nolan <carolhoucknolan@gmail.com>
Sent: Wednesday, July 8, 2026 11:35 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Increased rate of water and sewer bill

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Management,

I have lived here in Buttonwood Bay (Sun Resorts) since 2000. There have always been problems with the quality of our water and sometimes water pressure. I don't drink the water; I buy bottles from the store. I change my home filter on time, but it is always filthy. Also, the water stinks.

I am 84 years old and on a fixed income. I cannot afford your two to three times increase in water and sewer bills. Please let me be able to stay in my home a few more years.

Yours,
Carol A. Nolan

Sent from my iPad