

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, July 8, 2026 12:01 PM
To: mattinb24@optimum.net mattinb24@optimum.net
Cc: Consumer Contact
Subject: RE: Docket No. 10250122-WS, Sun Communities Acquisitions, LLC d/b/a/ Buttonwood Bay Utilities

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: mattinb24@optimum.net mattinb24@optimum.net <mattinb24@optimum.net>
Sent: Wednesday, July 8, 2026 11:57 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 10250122-WS, Sun Communities Acquisitions, LLC d/b/a/ Buttonwood Bay Utilities

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I am writing to request that the above rate increases for water/sewage at Buttonwood Bay be denied.

I and many other residents of Buttonwood Bay are only there for 4 to 5 months out of the year. Therefore, our sewer is not used and the only water used is for watering the lawn.

If rate increase were granted it would be a 219% increase in water usage if under 5000 gallons per month, which is higher than if used more. It is a 141% increase in wastewater if you use less than 4000 gallon per month. What is the justification for charging more when not being used.

Buttonwood Bay was forced to repair their water system a couple of years ago because residents filed a complaint. The water was brown/yellow in color and made a brown stain in many toilet bowls that cannot

be removed. Received notices many times that there would not be water for several hours and when water went back on was told to boil water before use.

I think the rate increase that is being requested is extremely high and total unfair that residents that own homes but only utilize them 4 to 5 months out of the year. Please do not grant this rate increase.

Thank you for your attention to this matter.

Barbaraann Grape