

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 01:28 PM
To: btstigers@hotmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Teresa Stigers,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: btstigers@hotmail.com
Sent: Wednesday, July 08, 2026 01:21 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 98

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Teresa Stigers

Phone: 3036188068

Email: btstigers@hotmail.com

Address: 555 Whippoorwill Dr, Sebring, , FL 33875

Submit Date: Wednesday, July 08, 2026 01:21 PM

Comment: I have lived in Buttonwood Bay for 5 yrs. and have experienced several water issues and complete shutdowns every yr. due to poor maintenance of our water system.

The water, here, is not drinkable and the park knows it as they sell filtered water to the residents. Having poor quality water forces the residents to purchase filtration systems for our homes and appliances.

I feel these water issues have an effect on my health and wellbeing with the recurring issues and shutdowns. It puts hardships on the residents, leaving us without lavatories and cleaning abilities for as long an entire day plus hours.

Increasing our bills almost 3 times is a huge hardship without a guarantee of better maintenance from Sun

Communities. Please make the right decision considering that we all are on fixed incomes and trying to keep up with rising costs.