
From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 04:23 PM
To: jknapschaefer@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Joseph Knapschaefer,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: jknapschaefer@yahoo.com
Sent: Wednesday, July 08, 2026 04:12 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 105

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Joseph Knapschaefer

Phone: 4193058825

Email: jknapschaefer@yahoo.com

Address: 15 Great White Druve, Sebring , Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 04:12 PM

Comment: I noticed the company noted their loss for last year. This was due to them having to do a lot of work on the system because they had put off the maintenance that should have been done. What were there losses (or profits) from previous years. We have had to put up with outages and occasional sulfur smelling water over the last five years we have been coming to Buttonwood. Sun has rigorously raised our property rent every year without fail. We cannot afford the almost 220% water and over 140% sanitary increases they are requesting. We are on Social Security which has traditionally increased by 2 to 3%. It looks like Sun is trying to run the Snowbirds out of Florida.