

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 04:45 PM
To: Tomschulte811@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Tom Schulte ,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Tomschulte811@gmail.com
Sent: Wednesday, July 08, 2026 04:42 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 108

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Tom Schulte

Phone: 2623093915

Email: Tomschulte811@gmail.com

Address: 512 Bobwhite Drive , Sebring , Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 04:42 PM

Comment: Maintenance of the water system at Sun Properties should be a Sun Properties expense. We pay rent for the amenities. Proper and timely maintenance has not been carried out through the years...ask any resident about the stench when you take a shower. So now we the residents have to cover the cost all at once?

Meanwhile I can't brew coffee without filtering the water or i taste the sulfur. I have to delime my fixtures. And this is AFTER the fix.

To burden this retirement community by tripling their water bill is wrong.