

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Wednesday, July 08, 2026 04:45 PM
To: neudecker@charter.net
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Randal Neudecker,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: neudecker@charter.net
Sent: Wednesday, July 08, 2026 04:40 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 107

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Randal Neudecker

Phone: 6184443680

Email: neudecker@charter.net

Address: 468 Spoonbill Dr, Sebring, Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 04:40 PM

Comment: This correspondance is in reference to docket number 20250-122-ws.

I want these comments included in the July 16,2026 10AM meeting for Sun Communities acquisitions LL, D/B/A Buttonwood Bay Utilities.

Even though it has been documented that all customers of the water/sewer usage in Buttonwood Bay have been sent a letter with notification of this increase, numerous cusermors have not received it.

Nest issue is an increase of this magnitude is way beyond comprehension. Increases in service rates are expected, but ot the magnitude of many times the annual cost of living rate.

After having been raised in a well water environment, I can easily say that the water quality of the Buttonwood Bay community is way below acceptable. I have had numerous filter added to my system of which were completely ruined die to the rust/mud/sediment coming to my unit. And to add to that, the unpleasant odor that accompanies the water is horrible. I have clothing that has been stained so bad by the water, they had to be trashed.

I believe that if Buttonwood Bay Utililties would have done its due diligence at maintaining the water system the way they should have, we would not be facing this scenario we are dealing with today.

I firmly believe the rate increase should not be allowed.

Thank you