

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Susan Dorsey
Address 247 BUTTONWOOD DR Sebring FL.

COMMISSION
CLERK

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CUSTOMER COMMENTS

I am writing to ask you not approve the rate hike. Sun Communities is asking for. Is the deficit just from Buttonwood or all their properties? If they have lost that much money in this park they should fire U.S. Water. Our water is not good at all! The only people that say it is are the staff. Every resident I know gets their drinking water elsewhere or has filters on every faucet and shower. We have very poor pressure as well.

I understand costs increase all the time and they have raised our rates regularly. The increase they are asking for is absolutely ridiculous and just one more way this corporation tries to force residents to sell and move out. I really don't think they understand some of us have limited incomes. Thank you.

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