

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 08:36 AM
To: sjdorsey715@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Susan Dorsey,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: sjdorsey715@gmail.com
Sent: Wednesday, July 08, 2026 06:21 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 109

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Susan Dorsey

Phone: 9372723321

Email: sjdorsey715@gmail.com

Address: 247 Buttonwood Drive, Sebring, Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 06:21 PM

Comment: I am writing to file my objection to this proposed water and sewer increase. The water the residents in Buttonwood Bay have to live with is very sub standard at most. We have stains in toilets, sulphur smells periodically, low pressure and never cold like it should be. If Sun Communities has suffered the losses they claim shame on them for bad business practices. They raise our water bills regularly which is expected but this proposed increase is totally out of line. Many residents in this park like myself live on a fixed income, we are not wealthy "snow birds" with 2 or 3 homes! Sun Communities has no valid data to request this kind of increase. Thank you in advance for listening to the residents affected by this.