

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 08:36 AM
To: porkygail2000@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, THOMAS PATTERSON,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: porkygail2000@gmail.com
Sent: Thursday, July 09, 2026 08:29 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 117

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: THOMAS PATTERSON

Phone: 7043510542

Email: porkygail2000@gmail.com

Address: 538 Spoonbill Dr, Sebring, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 08:29 AM

Comment: The water meters along with the bad water has been a problem sense I moved here. The water had a very bad taste, along with nasty odor. Not to mention it turned our white washcloths brown. When you would flush the commode, brown water would come out leaving nasty ring marks in the commode. When you would go to the office about it, the response was always we are working on it. We have had to boil our water more time than I can count. So we had to buy drinking water. Sometimes it would be three to four days of boiling water. Than the water meters, when I get may water bill I look at the previous reading compare with the present reading. Sometimes they would say the same. When I took it to the office they would me that a third party sends them out. They did replace new meters in the park, but it is still happening, and the residence are tired of going to the office to tell them, because nothing is ever done about it. You would think the third part reading them would see after awhile the meter never changed. Any big cooperation should submit a yearly budget to their company. Now they want the residence to pay for work that was done in 2024, that should have done over the years. Yes we expect increases in our water and sewer bill each year, but we should not have to be responsible of the whole project they did in 2024. If someone would pay more attention to their water readings, and the residence they would not be losing money on the water and sewer. Also the waterpressure at times are very low. Thank you