

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, July 9, 2026 8:44 AM
To: 'Patricia Sabold'
Cc: Consumer Contact
Subject: RE: Docket #20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Patricia Sabold <patandlou@aol.com>
Sent: Wednesday, July 8, 2026 9:09 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities

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Louis and Patricia Sabold
21 Angelfish Dr.
Sebring, FL 33875

To whom it may concern:

I am writing to formally register my strong objection to the proposed rate increase under Docket Docket #20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

We have been residents of Buttonwood Bay since February 2019. Throughout the years, the water has had a foul odor and multiple disruptions in service. We learned very quickly that the foul odor caused unpleasant flavor changes when used in cooking, so we have had to purchase bottled water for drinking and cooking. There have been discolorations in the water (brown/yellow) which has caused staining on clothing washed in it.

In March of 2024, during a time of water discoloration in Buttonwood Bay, we had to leave Florida and go home to Pennsylvania for an issue with Pat's esophagus. On the first day of our journey, Pat started to have extreme watery diarrhea. She eventually improved, but there were lingering issues. We suspected the water from Buttonwood Bay may have caused these issues, so her doctor tested her for parasites and did a GI work up. She tested positive for norovirus.

We explicitly ask the commission to reject or modify the proposed rate hike.

Respectfully,

Lou and Pat Sabold