

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 09:29 AM
To: dschub111@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Fred Schubert,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: dschub111@gmail.com
Sent: Thursday, July 09, 2026 09:07 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 118

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Fred Schubert

Phone: 2318352023

Email: dschub111@gmail.com

Address: 241 Cottonwood Drive, Sebring, , FL 33875

Submit Date: Thursday, July 09, 2026 09:07 AM

Comment: We just received a notice from Buttonwood Bay Resort about a substantial water bill increase. It is inexcusable the issues we have had while living in Buttonwood Bay Resort. We have had several instances of brown smelly water, we get notices on a pretty regular basis of water issues, shutoffs, boil water requirements and I don't think anyone drinks the water that comes out in our kitchen faucets. We have to use a clean water machine and pay for each gallon of water. And now we understand they want to raise our rates by a ridiculous amount. There is always some sort of water issue in the park and it never gets resolved. This needs to be addressed.