

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, July 9, 2026 3:25 PM
To: Colleen Connolly
Cc: Consumer Contact
Subject: RE: Docket no. 20250122-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Colleen Connolly <flattoad@gmail.com>
Sent: Thursday, July 9, 2026 3:12 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket no. 20250122-WS

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Docket No. 20250122-WS,
Sun Communities Acquisitions, LLC
d/b/a Buttonwood Bay Utilities

We bought here @ Buttonwood Bay April
2025. Since then our rates have increased
once and are being increased again this year.
The water quality is so poor. I have to have
filters on all my Faucets + shower head. I
pay extra to purchase drinking. It has
killed my plants. I am not convinced
we are receiving the services we are
paying for. How can you justify raising
our rates on water, especially that amount

Frustrated homeowner as many of us are.

Frank Connolly
~~Colleen Connolly~~

10 Kingfish Dr
Sebring FL 33875
7-09-2024

Please read