

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 03:12 PM
To: JANBERTAUX@AOL.COM
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, DAVID BERTAUX,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: JANBERTAUX@AOL.COM
Sent: Thursday, July 09, 2026 03:06 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 136

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: DAVID BERTAUX

Phone: 8149321978

Email: JANBERTAUX@AOL.COM

Address: 453 REDWOOD DRIVE, Sebring, FL, Highlands, FL 33875-6240

Submit Date: Thursday, July 09, 2026 03:06 PM

Comment: I WOULD LIKE THIS COMMENT TO BE INCLUDED IN THE MEETING TO BE HELD ON JULY 16TH @ 10:00AM, PLEASE. 1. HAVING TO PAY FOR FOUL SMELLING WATER, THEN PAYING, OUT OF POCKET FOR DRINKABLE WATER. 2. I HAD A NEW SINK INSTALLED AND THE WATER IS SO VERY BAD THAT IT STAINED MY NEW SINK.ALSO HAS STAINED MY REFRIDGERATER PRE-INSTALLED FILTER. 3. ALWAYS BEING INCONVIENENCED BY THE CONSTANT INTERRUPTIONS OF "NO WATER". AND THEN A "BOIL" WATER NOTICE.. 4. GETTING LITTLE OR NO INTEREST INPUT FROM MAINTENANCE STAFF, WHEN ASKING WHY IS THIS ALWAYS HAPPENING. MANY OF THE BLACKOUTS ARE DURING THE NIGHT. I DO HONESTLY FEEL THAT AN INCREASE OF THIS ETRAVANGANT AMOUNT IS GOING TO PUT A HUGE FINANCIAL HARDSHIP ON MANY IN THIS COMMUNITY.