

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 03:24 PM
To: joe0357@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Dianne Dunn,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: joe0357@yahoo.com
Sent: Thursday, July 09, 2026 03:23 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 140

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Dianne Dunn

Phone: 8632731413

Email: joe0357@yahoo.com

Address: 47 Angelfish Dr, Sebring, , FL 33875

Submit Date: Thursday, July 09, 2026 03:23 PM

Comment: Mailing never came to me, so I didn't know about this water increase. I have been here full time for two years, so this doesn't make sense.

We paid for a water test due to my husband's health condition and bought a water softener to alleviate some of our concern. At that time, two years ago, the water wasn't any good. Our income hasn't increased, so this is an added burden to the cost of the water softener.