

Nickalus Holmes

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**From:** noreply@psc.state.fl.us  
**Sent:** Thursday, July 09, 2026 03:44 PM  
**To:** pennysenkbeil0118@gmail.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250122-WS

Good Afternoon, Penny Senkbeil,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** pennysenkbeil0118@gmail.com  
**Sent:** Thursday, July 09, 2026 03:26 PM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250122-WS

Description:

Customer Comment Id: 141

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Penny Senkbeil

Phone: 9209805986

Email: pennysenkbeil0118@gmail.com

Address: 310 Redwood Dr, Sebring, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 03:26 PM

Comment: This correspondence is in reference to Dock202501222-WS. I want these comments included in the July 16th 2026 10am meeting for Sun Communities acquisitions LL, D/B/A Buttonwood Bay Utilities. I'm writing for several reasons, the first and foremost is the quality of the water in Buttonwood Bay- there have been many times that the water coming out of my sinks and bathtubs has been dark brown-this has been going on for years! Also the huge increase the water/sewer rates that are to be going up an astronomical amount- I am a snowbird and don't use that much water but my bill is always the same even though I'm not here. Finally I did not even get a letter in the mail- I only heard about this from my friend that lives full time in Buttonwood way. Thank-you