

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 03:57 PM
To: VALERIEANDMIKE@BELLSOUTH.NET
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, VALERIE KING,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: VALERIEANDMIKE@BELLSOUTH.NET
Sent: Thursday, July 09, 2026 03:47 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 158

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: VALERIE KING

Phone: 6789532263

Email: VALERIEANDMIKE@BELLSOUTH.NET

Address: 15 BLUE MARLIN DR., SEBRING, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 03:47 PM

Comment: I WOULD LIKE THIS COMMENT TO BE CONSIDERED IN THE MEETING TO BE HELD ON JULY 16TH, 2026 AT 10:00AM.

FOR THE PAST YEARS THE WAT HAS SMELLED LIKE SEWAGE. YOU CANT DRING IT OR COOK WITH IT. I CERTAINLY WILL NOT GIVE IT TO MY ANIMALS.

WE ALREADY SPEND EXTRA MONEY FOR WATER THAT WE CAN DRINK.

THE WATER IN MY TOILET TANK TURNS BLACK.

BUTTONWOOD BAY REQUIRES US TO WATER OUR LAWNS, CLEAN OUR DRIVEWAYS, AND KEEP OUR OUTSIDE HOUSE CLEANED. SO THEY REQUIRE US TO USE A CERTAIN AMOUNT OF WATER. BECAUSE THIS IS A 55 PLUS COMMUNITY, MOST OF THE RESIDENTS ARE ON A FIXED INCOME AND AN INCREASED RATE OF THIS MAGNITUDE WILL BE A FINANCIAL HARDSHIP.

I ADAMANTLY REJECT THIS INCREASE!!

THANK YOU FOR CONSIDERING MY COMMENTS.