

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 03:57 PM
To: hm.jurmu@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Helen Jurmu,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: hm.jurmu@gmail.com
Sent: Thursday, July 09, 2026 03:54 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 162

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Helen Jurmu

Phone: 9202275109

Email: hm.jurmu@gmail.com

Address: 227 Cottonwood Dr, Sebring, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 03:54 PM

Comment: the water is not drinkable. I have bought bottled water since I moved here in 2013. Water still has an odor. My home water filtration system is filthy after 2-3 months. water pressure is not consistently strong. the notification was not sent to all residents