

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 04:10 PM
To: wrighttrucking21@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Allen Wright,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: wrighttrucking21@gmail.com
Sent: Thursday, July 09, 2026 03:59 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 166

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Allen Wright

Phone: 3306925554

Email: wrighttrucking21@gmail.com

Address: 342 Birch Dr, Sebring, , FL 33875

Submit Date: Thursday, July 09, 2026 03:59 PM

Comment: I disagree with any increase in the water and sewage due to many factors. We moved here in 2022. water was staining toilets and showers, had a fowl smell, and causes eye and skin irritation. we continued being told that the problems were being corrected, but continued having issues along with water shut offs, and boil notices. we had to get a house water filter system (\$600) only to still fail water for consumption. we then got a reverse osmosis system (\$1500) so we could shower and cook with the water. the water still could not pass to drink or make ice, so we placed an additional filter system to be able to make ice and drink water out of the frig. Lastly , We are on a fixed income and this increase is really extreme to be able handle.