

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 04:22 PM
To: sjbaiz97@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Susan BAIZ,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: sjbaiz97@gmail.com
Sent: Thursday, July 09, 2026 04:21 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 169

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Susan BAIZ

Phone: 2312681692

Email: sjbaiz97@gmail.com

Address: 549 Spoonbill Drive, Sebring, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 04:21 PM

Comment: Docket #2250122-WS: I reject the report. I have lived here for 10 years and we have poor water management and quality of water. We spent \$4000 on a water conditioner to try to improve our household water. Would also like to mention that we are required to keep our lawns looking good by park management and are being equally charged for sewer while watering our yards. Many people leave Buttonwood Bay to go to their summer homes and the rest of the people that are left in the park also pay for those lawns to be watered. When we question management their standard reply is I have nothing to do with water.