

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, July 10, 2026 8:12 AM
To: Joan Hale
Cc: Consumer Contact
Subject: RE: Water and sewer rates

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Joan Hale <joanhale1@gmail.com>
Sent: Thursday, July 9, 2026 10:11 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water and sewer rates

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This is in regards to

20250122-WSSun communities LLC.

I would like to express my concern for the increase in water and sewer rates to Buttonwood Bay RV resort.

I do not feel it is justified to have such a huge increase in one year. We have had several incidents of Brown water coming out of our taps. There were times where there was very little water pressure. The Park has not kept up the system, adequately Each year. Now they feel they need to do a huge fix and the residence are the ones to put the Bill. I think this is unfair.

We are only in the park for four months a year and yet we have to pay these increased rates for 12 months.

Thank you for listening to my complaint and hopefully something is done about it.

Joanhale1@gmail.com