

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Friday, July 10, 2026 09:39 AM
To: Junkersjj@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Cari and John Junkers,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Junkersjj@gmail.com
Sent: Thursday, July 09, 2026 06:22 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 174

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Cari and John Junkers

Phone: 6123092971

Email: Junkersjj@gmail.com

Address: 552 Bobwhite Dr, Sebring, Highlands, FL 33875

Submit Date: Thursday, July 09, 2026 06:22 PM

Comment: I have been a resident of Buttonwood Bay since 2014. The water at Buttonwood has always been bad, in that it smells bad, tastes terrible, it goes out all the time without notification and is very unreliable. We have received multiple letters and communications over the years that the water is unsafe to drink or bathe in. We have to buy bottled water all the time for drinking. The residents of Buttonwood have consistently requested improvements of these problems. I spent \$4000 for a water softener hoping that would help but it didn't. We have even requested that city water be brought in but for some reason that has never happened. I do not feel the residents of Buttonwood Bay should bear the cost of any water related work.

This feels underhanded being done when the majority of residents are not even in Florida to give input at the meetings. Mail delays and forwarding of mail has impacted that.