

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Friday, July 10, 2026 09:39 AM
To: holly73@hotmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Holly Strawcutter,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: holly73@hotmail.com
Sent: Thursday, July 09, 2026 09:53 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 178

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Holly Strawcutter

Phone: 7246646490

Email: holly73@hotmail.com

Address: 246 Swan Drive, Sebring, Highlands, FL 33876

Submit Date: Thursday, July 09, 2026 09:53 PM

Comment: I feel the proposed rate increase is excessive. A premium is being asked for a subpar product. I was forced to install a whole house water filter in order to be able to drink the water. I am retired and on a low fixed income. I cannot afford this rate increase. The proposed increase far exceeds the rate of inflation. I would hate to be forced to move due to exorbitant water rates. This proposed rate increase must be reconsidered.