

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Friday, July 10, 2026 03:00 PM
To: boblagamba@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Robert LaGamba,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: boblagamba@gmail.com
Sent: Friday, July 10, 2026 02:51 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 192

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Robert LaGamba

Phone: 7243163988

Email: boblagamba@gmail.com

Address: 518 Whip poor will Drive, Sebring, Highlands, FL 33875

Submit Date: Friday, July 10, 2026 02:51 PM

Comment: We have been a Res at Buttonwood Bay, UH Sun Communities Resort for the past six years. The water has not been sufficient. It tasted terrible It had an unpleasant scent and it was yellow in color. It actually stained many of my white clothes when I was washing them. We had a whole house filter in the garage which we had to change several times a week Because the filter was completely black. The changes made were necessary for health conditions and should be the responsibility of Sun communities.