

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, July 10, 2026 4:02 PM
To: 'Joel Robbins'
Cc: Consumer Contact
Subject: RE:

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Joel Robbins <joelrobbins59@icloud.com>
Sent: Friday, July 10, 2026 3:45 PM
To: Commission Clerk <clerk@psc.state.fl.us.>
Subject:

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Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Joel Robbins
Address 10126 Red Bud Lane, Sebring, FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

For many years Buttonwood had very poor water quality, but when they eventually put in new filter system and well, they apparently lost money that year. That expense should have been a one time occurrence — not something that should be a continuance expense.

They should have had funds in reserve to cover repairs.

To triple our water rates seem excessive. This is a community of senior citizens and many live from pay day to pay day.

With good management, they should not need this much of an increase.

I want these comments included in the 7/16/26 10 AM Meeting for Sun Communities Acquisitions LLC

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