

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Friday, July 10, 2026 04:46 PM
To: dstanionis@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Deborah Stanionis,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: dstanionis@gmail.com
Sent: Friday, July 10, 2026 03:34 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 194

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Deborah Stanionis

Phone: 7243163621

Email: dstanionis@gmail.com

Address: 335 Bobwhite Drive, Sebring, Highlands, FL 33875

Submit Date: Friday, July 10, 2026 03:34 PM

Comment: I, Deborah Stanionis, have lived full time in Buttonwood Bay since 2019 and as a snowbird for 3 years prior. During that time, we experience many frustrating issues with the water that required us to boil water before use. Also, we would periodically lose water totally or the pressure would dramatically drop off on a regular basis. There were even times when the water was actually brown in color. These issues were the norm up until about a year ago when maintenance finally made the investment to properly repair the problems.

We lived with substandard water for so long and were forced pay for it. Having properly repaired this issue was the duty and obligation of Sun Communities and not a benefit to its population. Therefore, I believe there should be no consideration for reimbursement of the investment Sun Communities made, and only reasonable increase in the rate based on current costs. The investment that was made only provided for us what we were already paying for, and cannot be considered an improvement.

Deborah Stanionis

335 Bobwhite Drive

Sebring, FL 33875

724 316 3621

dstanionis@gmail.com