

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 8:23 AM
To: Kevin S. Fox
Cc: Consumer Contact
Subject: RE: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d.b.a Buttowntownwood Bay Utilities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Kevin S. Fox <thefoxgrp@gmail.com>
Sent: Sunday, July 12, 2026 3:31 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d.b.a Buttowntownwood Bay Utilities

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Respectfully, please find below my wife and I comments and concerns as it pertains to the proposed increase in water fees in Buttonwood Bay, Sebring FL. We purchased our winter home at 6 Tarpon Dr in October 2024

- * From the time we purchased the property, the water has been, in our opinion, undrinkable. We do bath, brush our teeth and wash clothes, however for any other use, we are forced to buy water either at a local grocery store or from the park at the reverse osmosis vending machine.
- * The park continues to state that the water is fine to drink, however if the water is safe to drink, then why does the park feel the need to provide a vending machine?

- * As a "snowbird", when we return to Buttonwood, we have to turn on the water, vacate our home and let the water run until the "sulfur" smell or "rotten egg" stench has dissipated. This is a total waste of time AND water.
- * Lot fee increases, insurance increases and now SIGNIFICANT water increases are forcing current residents to look at other options. These cost increases will ultimately lower property values.
- * It is our understanding that the park has been "dealing with" poor water quality for several years, and have continually stated that the issues have been "resolved", however we still will not even cook pasta in the water.
- * The park has been taking in revenues over the past several years and should have been "banking" some of these revenues to offset these costs. The expenditure priority should be for essential services,water, electric, sewer and possibly spend less money on secondary amenities such as landscaping.
- * We also find it unusually coincidental that this exceedingly large increase is announced during the summer, when most of the "snowbirds" are not there and many of the full time residents are out of town. I have also been told that many people did not even receive the "letter" and the only way they found out was that another resident shared it with them. The timing just seems telling ...
- * Has the park or this commission explored the possibility of grants or government funding?

I know that we are but 1 home in a large park of over 900 sights, but everyone that we have spoken to or heard from, find this to be greatly excessive. I respectfully ask that you reconsider this proposal and work to find alternative sources of revenue to mitigate these expenditures.

Respectfully,

Kevin S. Fox
440.488.0235