

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 8:16 AM
To: kringstad cindy
Cc: Consumer Contact
Subject: RE: Proposed water rate increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: kringstad cindy <forme14@yahoo.com>
Sent: Saturday, July 11, 2026 9:00 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Proposed water rate increase

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Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name CINDY KRINGSTAD
Address 462 SKYLARK DR SEBRING FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

THE FACT THAT SUN COMMUNITIES IS REQUESTING THIS RATE INCREASE IS APPALLING CONSIDERING WHAT WE HAVE BEEN THROUGH. IN THE 26 YRS THAT I HAVE LIVED HERE AND PD WATER FES, THIS IS THE FIRST YEAR THAT SOME IMPROVEMENT HAS BEEN SEEN. SOME STILL HAVE ODOR, BUT IT IS BETTER. SO NOW THEY WANT US TO PAY FOR IMPROVEMENTS THAT SHOULD HAVE BEEN MADE YEARS AGO!

WE SHOULD NOT BE MADE TO PAY FOR THEIR CAPITAL EXPENSE TO CORRECT THIS PROBLEM. A SLIGHT INCREASE WOULD BE REASONABLE, BUT THIS REQUEST IS REDICULOUS!

AS RETIREES ON LIMITED INCOMES, THIS INCREASE COMBINED WITH A 5-6% RENT INCREASE WILL DRIVE MANY OUT OF THIS PARK.

FOR ALL THE MANY TIMES I COMPLAINED OF BLACK WATER AND STAINED SINKS + TOILETS I WAS REWARDED WITH NOTHING FOR MY EXPENSES —

PLEASE LETS NOT REWARD SUN COMMUNITES NOW!

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.