

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 8:15 AM
To: Sue Remmert
Cc: Consumer Contact
Subject: RE: Docket Number 20250122-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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-----Original Message-----

From: Sue Remmert <sueremmert@gmail.com>
Sent: Friday, July 10, 2026 8:59 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Rich Remmert <richatpremium@yahoo.com>
Subject: Re: Docket Number 20250122-WS

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> On Jul 10, 2026, at 8:57 PM, Sue Remmert <sueremmert@gmail.com> wrote:

>

> Dear Florida Public Service Commission, We are residents of

> Buttonwood Bay and would like to express our strong opposition to Sun Communities' request to increase water and wastewater rates.

> First, we did not receive a notice regarding this proposed rate increase, which concerns us because all residents should have the opportunity to be informed and provide comments.

> As new residents of Buttonwood Bay, we have been very disappointed with the quality of the water. It has a strong unpleasant odor, a yellowish color, and is not suitable for drinking. We use bottled water for drinking because we do not feel the tap water is safe or pleasant to consume. The water also affects our laundry, often leaving our white clothes looking dingy. In addition the water is never truly cold.

- > The water and wastewater rate increase Sun Communities is requesting is excessive and would place an unnecessary financial burden on the residents of Buttonwood Bay, many of whom are retired and living on fixed incomes.
- > For these reasons, we respectfully ask the Florida Public Service Commission to deny this proposed rate increase.
- > Thank you for considering our comments and for protecting the interests of the residents of Buttonwood Bay.

Rich and Sue Remmert
231 Redwood Dr.
Sebring, FL
> Sent from my iPad