

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 08:40 AM
To: Kfyalka@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Gary Fyalka,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Kfyalka@gmail.com
Sent: Saturday, July 11, 2026 10:21 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 196

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Gary Fyalka

Phone: 6184097759

Email: Kfyalka@gmail.com

Address: 6 Sailfish Drive, Sebring, Highlands, FL 33875

Submit Date: Saturday, July 11, 2026 10:21 AM

Comment: A resident for over 10 years. For those years because we did not feel confident in how safe the wrapper was to drink with many times a boil order in affect.

The water at times was so stained it stained the bathroom tub and stool where it was impossible to clean without bleach.

Things that should have been corrected by Sun years ago and not at residents expense.