

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 08:40 AM
To: jkgh1969@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Judith Haynes,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: jkgh1969@gmail.com
Sent: Saturday, July 11, 2026 01:26 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 197

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Judith Haynes

Phone: 9195384910

Email: jkgh1969@gmail.com

Address: 431 Bobwhite Drive, Sebring, Highlands, FL 33875

Submit Date: Saturday, July 11, 2026 01:26 PM

Comment: I am writing as a long-time member of the Buttonwood Bay community. I have lived here for 5 years and visited for the past 14 years. This is my home, and it is where I planned to spend my later years.

I am retired and living on a fixed income. Since my husband's passing last year, I have managed my expenses carefully to cover necessities like electricity and water. The proposed increase to our utility rates—effectively tripling what we pay today—would create a severe hardship for me and many of my neighbors, especially seniors on limited incomes.

I understand that costs rise over time, but an increase of this magnitude, at this pace, is not sustainable for residents like me. For a widow on a fixed income, these higher bills are simply not feasible. If implemented as proposed, I would be forced to make difficult choices that could include selling my home and leaving the community I love.

I respectfully ask that you reconsider the proposed rate increase and explore less burdensome options, such as:

Phasing in any necessary increases more gradually over several years.

Providing an income-based discount, senior credit, or hardship program for residents on fixed incomes.

Conducting an independent review to identify cost efficiencies that could reduce the need for large increases.

Offering transparency on the specific cost drivers, with a public forum for resident questions and input before any final decision. Buttonwood Bay has always felt like a caring, supportive community. I hope you will take into account the real human impact these rate changes would have and adopt a solution that protects vulnerable residents from displacement.

Thank you for your consideration and for your service to our community.

Judith K Haynes