

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 08:40 AM
To: mzaken6@msn.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Marilyn Zaken,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: mzaken6@msn.com
Sent: Saturday, July 11, 2026 03:08 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 199

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Marilyn Zaken

Phone: 8636330421

Email: mzaken6@msn.com

Address: 552 Birch dr., Sebring, Highlands, FL 33875

Submit Date: Saturday, July 11, 2026 03:08 PM

Comment: I moved to BWB in 2013. I had a full house water filter which became useless due to thick black slug water. I'm on a fixed income at age 79 and can't afford such a high increase in cost of the water each month. I use a filter in my refrigerator which cost money every few months. I don't drink the water out of the tap due to the smell and taste. I buy bottled water for drinking