

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 08:40 AM
To: czirkle11@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Christine Zirkle,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: czirkle11@gmail.com
Sent: Saturday, July 11, 2026 05:56 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 203

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Christine Zirkle

Phone: 4046986980

Email: czirkle11@gmail.com

Address: 336 , Buttonwood Drive, Sebring, Highlands, FL 33875

Submit Date: Saturday, July 11, 2026 05:56 PM

Comment: Our water has been sub par for since we moved here in 2018. We've endured no water, water advisory and even with filtration unable to drink the water. Also frequently smell sewer. Poor quality water does not warrant 3X the water/sewer hike. Rent has had significant raise from Sun Communities. We are retired on fix incomes, this would significantly lower our standard of living. Topic is poor water/sewer service you have to purchase water to drink & cook with.?If they get to have 3 times increase, we would be forced to consume bad tasting smelly sub par water & endure water outages and water advisories.